Average Speed to Answer
(Seconds)

<table>
<thead>
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<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sept</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
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</thead>
<tbody>
<tr>
<td>Value</td>
<td>22</td>
<td>14</td>
<td>19</td>
<td>19</td>
<td>16</td>
<td>18</td>
<td>15</td>
<td>28</td>
<td>18</td>
<td>11</td>
<td>12</td>
<td>13</td>
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</tbody>
</table>

National Average (2012)