UIT Strategic Goals FY2019

UNIVERSITY OF UTAH MISSION:
We foster student success by preparing students from diverse backgrounds for lives of impact as leaders and citizens. We generate and share new knowledge, discoveries and innovations, and we engage local and global communities to promote education, health and quality of life. These contributions, in addition to responsible stewardship of our intellectual, physical and financial resources, ensure the long-term success and viability of the institution.

UIT MISSION
(1) to support the University mission encompassing teaching, research, public life and health care while ensuring long-term viability of the University.
(2) to provide timely, secure, reliable information, communication and technology services,
(3) to extend access to University resources to a diverse constituency regardless of time, place or device.

UIT VALUES
• We seek effective solutions that meet the needs of our clients and can save time and money, innovate and improve processes.
• We solve problems through a consensual, collaborative, best practices approach.
• We provide secure, reliable access to information and services.
• We protect University data and systems while respecting our community’s reasonable expectation of privacy.
• We keep our commitments.
• We value teamwork and the contributions of our employees and the campus IT community.
• We value open, honest communication and we listen.
• We are fast followers in exploiting leading-edge technologies.

UIT VISION
A trusted partner and leader transforming information technology services and solutions.

UIT METRICS
• % Availability of critical apps
• % Availability of network
• % Network operations managed
• % Service Agreements met
• % Projects aligned with University mission
• % Managed IT spend

IT Strategic Goals
1 Support Faculty and Student Success
2 Advance Research Computing
3 Support Health Care
4 Promote Campus Efficiencies and Effectiveness
5 Strengthen Internal Operations

DRAFT Sept. 2018
## 1. Support faculty and student success

- Draft LMS IT request (JT)
- Draft e-mail to campus after e-Learning (JT)
- Support IT/University mission and goals
- Define goals for the year and project summary (JP)
- Develop roadmaps for the year and program summary
- Support e-learning and other advanced technologies
- Develop a new security stack (JT)
- Develop a new security stack (JT)
- Enhance data protection (JT)
- Guide data protection efforts (JT)

## 2. Advance Research Computing

- Enhance security (JT)
- Expand contracts and agreements (JT)
- Guide requesting and accounting for resources (JT)
- Guide requesting and accounting for resources (JT)
- Enhance user experience of research computing and resources
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## 3. Support Health Care

- Enhance access for P2P (JT)
- Enhance access for P2P (JT)
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- Enhance access for P2P (JT)

## 4. Promote Campus Efficiency and Effectiveness

- Enhance access for P2P (JT)
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## 5. Strengthen the Core

- Enhance access for P2P (JT)
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**ongoing efforts**

- Enhance access for P2P (JT)
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