The U seeks ongoing transformation of its IT operating model to align IT governance, organization, and services with current leading practices, and position the U to meet future operational needs.

**Vision for Technology at the U**

- Technology is a powerful enabler for the University’s mission to foster path-breaking scholarship and provide high-quality, affordable education and health care
  - Transform lives via student success
  - Develop, Transfer New Knowledge
  - Improve Health and Quality of Life
  - Ensure Long-term Sustainability of the University
- Central and local IT organizations provide efficient, cost-effective, reliable and secure IT products and service

**Assessment Objectives**

- Improve central IT operations, responsiveness and quality of IT service management
- Deliver reliable, secure and cost-effective platforms and systems
- Align IT products and services with business needs and university mission and goals
- Determine the total IT spend on campus (local and central) and identify opportunities for improvements