Two new self-service options will be added to the Duo two-factor authentication (2FA) push screen on Tuesday, September 17, 2019. “Add a new device” and “My Settings & Devices” will be located on the left-hand navigation, as shown below.

Add a new device
This option will allow users to add a device from the Duo push screen rather than visiting the Duo Management Portal (authentication required). Visit this vendor web page for more information.

My Settings & Devices
This option will allow users to:
- Manage existing devices
- Reactivate Duo Mobile
- Change a device’s name
- Remove a device
- Add a new device

Users will be able to set a default authentication method, shown below, which will eliminate the step of choosing either “Send Me a Push” or “Enter a Passcode” on the Duo push screen each time you sign in with 2FA.

Visit this vendor web page for more information.
If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or the ITS Service Desk (801-587-6000).