SUMMARY FOR INFRASTRUCTURE PORTFOLIO
DATE: November 21, 2013
TIME: 2:00 - 3:30 p.m.
LOCATION: Marriott Library Board Room

IN ATTENDANCE:
Mark Beekhuizen  Dan Bowden  Steven Dean  Mike Ekstrom
Dan Hutten  Sylvia Torti

COMMITTEE SUPPORT: Anita Sjoblom, Aspen Perry

UNABLE TO ATTEND:
Nelson Beebe  David Blackburn  Steven Corbató  Cynthia Furse
Jim Livingston  Trevor Long  Eric Denna

ALSO IN ATTENDANCE:
Brent Elieson — Associate Director, Infrastructure
Matt Irsik — IT Manager, Marriott Library

AGENDA ITEMS DISCUSSED:
• Should there be a December meeting and quick PCI update
• UIT/CIS overview regarding the operations and engineering
• Update on IP Governance Task Force
• Teaching & Learning Virtual Desktop Infrastructure (VDI)

December Meeting & PCI Update

The group unanimously approved cancelling the December committee meeting due to the high volume of committee members who are unavailable during December.
The group was told the hospital and main campus are on schedule to meet payment card industry compliancy targets by December.

UIT/CIS Overview – Operations and Engineering

Mike Ekstrom presented the committee with an overview of the Common Infrastructure Services operations and engineering team developments, including newly hired associate directors Trevor Long, over systems operations, and Jeff Hassett, over systems engineering. The Operations team is working for 24/7 systems support that will include non-engineering work orders and accountability to service delivery. The engineering team is working on systems engineering and optimization, with non-repeateable processes or efforts lacking a defined outcome. All engineering as it is turned over to operations has a hand-off, which will include a sign-off that the engineering is supportable and valid in the operational environment.
IP Governance Task Force Update

Despite calendar conflicts and business travel preventing the task force from holding an initial meeting, correspondence continues to raise the question of device registration regarding IP governance. This opened up a committee discussion on how they currently use device registration and their concerns. Some colleges do not have any device registration in place, while others use it as a means for tracking the device for security purposes. The committee accepted the registration of devices should proceed and will be independent of mobile data management, point of contact database, and other essential and inevitable projects.

Teaching & Learning Virtual Desktop Infrastructure

The committee was updated on the discussions occurring in the Teaching and Learning governance portfolio regarding implementing a Virtual Desktop Infrastructure (VDI) to create a better, more consistent student computing experience. Mike Ekstrom and Matt Irsik presented the pros and cons of offering students a virtual desktop, which is housed in a central data-storage location, allowing students access to all the software they need regardless of the device or location from which they access the virtual machine. While it was pointed out universities across the nation are rapidly adopting virtual desktops, a question was raised if such a need had been demonstrated for our students. The demonstrated need was said to be a consistent student experience. It was asked that UIT conduct a survey to gauge interest. It was also pointed out there would be a need to address concerns about current computer lab availability. The committee requested a report of findings to allow for a more informed decision on whether VDI is right for this University in the future.

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