SUMMARY FOR INFRASTRUCTURE PORTFOLIO MEETING
DATE: January 15, 2014
TIME: 12:00 - 1:30 p.m.
LOCATION: Marriott Library 5201

IN ATTENDANCE:
Cynthia Furse   Nelson Beebe   Mark Beekhuizen   Dan Bowden
Mike Ekstrom   Dan Hutten   Jim Livingston

COMMITTEE SUPPORT: Aspen Perry, Anita Sjoblom

UNABLE TO ATTEND:
David Blackburn   Steven Corbató   Steven Dean   Eric Denna
Trevor Long   Sylvia Torti

ALSO IN ATTENDANCE:
Peter Panos — Financial Management Analyst
Caprice Post — Director, Unified Communication, UIT

AGENDA ITEMS DISCUSSED:
• Identify dates/times for 2014 portfolio meetings
• Review the rules of engagement
• Historical growth in UIT data & metrics
• Unified Communication voice request for information (RFI) project
• Network review task force
• Virtual desktop infrastructure (VDI) update

Identify Dates/Times for 2014 Meetings
Portfolio members agreed to meet the second Wednesday of each month from 2 to 3:30 p.m.

Review Rules of Engagement
Portfolio members reviewed the Infrastructure Portfolio Rules of Engagement document. No changes were requested, and a motion to leave the Rules of Engagements as-is was unanimously agreed upon.

Historical Growth – UIT Data & Metrics
Peter Panos informed the portfolio of the historical growth regarding UIT data and metrics. Growth included network support, in addition to students, faculty, and staff. Special-request capital projects are trending at an 11 percent annual growth rate, and this would include projects that involve backbone and infrastructure upgrades. Historically, funding has only covered operating costs, not equipment costs. This has caused a deficit in funding that is making it difficult for the university to meet equipment, network, and customer funding demands.
Unified Communication Voice RFI Project

Caprice Post gave background information and shared updates from the voice RFI project. The university funds three different phones systems: Coral, Centrex, and Avaya. Due to high cost, the university is moving away from Coral. Centrex is an analog system, and the university would like to stop using it by 2018, when a government-shared subsidy ends and pricing will significantly increase. Avaya is currently a more expensive option, due to a lower percentage of customers, but is a better service and will be less expensive as the customer base grows. During the RFI process, 10 vendors responded. Unified Communication will begin identifying and contacting vendors to determine what the telephone needs of the university are and what future needs will be. Caprice asked portfolio members to contact her if they are interested in becoming a stakeholder for this project or participate in any way.

Network Review Task Force

Mike Ekstrom reported on the findings of special guest reviewers regarding network and security. The reviewers agreed the university should deploy a unified and consistent network edge, with a consistent network access port configuration. Additionally, the reviewers recommended the security team be designated to set policy, and the network team be designated to implement those policies.

VDI Update

Marriott Library IT department is working closely with the Common Infrastructure Services team on a presentation for the Teaching and Learning Portfolio (TLT). TLT will decide whether a virtual desktop infrastructure is a necessity for the campus.

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