SUMMARY FOR OPERATIONAL INFORMATION TECHNOLOGY COMMITTEE

DATE: February 20, 2014
TIME: 1:45-3 p.m.
LOCATION: Warnock Engineering Building, Room 1850

IN ATTENDANCE:
Michele Ballantyne
Rich Brown
Tom Cheatham
Eric Denna
Cynthia Furse
Pat Hanna
Chris Ireland
Mary Parker
Wayne Samuelson
Raymond Tymas-Jones
Amy Wildermuth

COMMITTEE SUPPORT: Rene Eborn and Scott Sherman

UNABLE TO ATTEND:
Cathy Anderson
Martha Bradley
Alberta Comer
Gordon Crabtree
Quinn McKenna
Mike Perez
Mike Strong
Jim Turnbull
Jeff West

ALSO IN ATTENDANCE:
Steve Corbató — Deputy CIO, UIT

AGENDA ITEMS DISCUSSED:
• Approval of prior meeting minutes
• University Support Services Portfolio chair update
• Common Good Service Model
• Kuali Update
• One Network
• University Support Services Portfolio priorities update

Approval of prior meeting minutes

The minutes from the Jan. 16 meeting were unanimously approved.

University Support Services Portfolio chair update

Michael Kay has opted to remove himself as co-chair of the portfolio but remain a member. Pat Hanna will become sole chair of the portfolio.

Common Good Service Model

Eric Denna shared a model from the Education Advisory Board showing how universities can determine whether an offering is a “common good service” that should be centrally funded for the benefit of all campus. Cynthia Furse suggested a modification to the model to add a reference to projects.
undertaken for compliance reasons. Members determined the model made sense given the goals of IT governance and constraints of available resources. OITC will use the model moving forward to help determine what is a common good service for the University.

**Kuali update**

Members discussed the status of the University’s involvement in the Kuali community-sourced software initiative. Several affirmed they want to ensure the University makes its best investment while determining the course of action on upgrading or implementing core systems. One key benefit of the Kuali Foundation’s approach is bringing forward the peer-review process that makes higher education research so successful. Sharing best practices with other universities, approaching similar processes, and working collaboratively with other institutions will make all institutions stronger. However, while system changes are inherently difficult, especially in an institution the size of the University of Utah, it is imperative the OITC ensure the integrity of the systems and resources used daily by campus stakeholders to minimize undue burden.

**One Network**

Cynthia Furse presented the portfolio with some background behind the discussion to consider moving the University to a centralized network. Currently, there are multiple networks of various size, sophistication, and security throughout the campus. The group agreed the most beneficial way to begin exploring the one-network approach is to involve the Council of Academic Deans, along with the Infrastructure and Research portfolios, to ensure broad participation from those most affected by any change in policy. Any action toward adopting this approach would likely take many months, and perhaps years, and should involve a very carefully selected group of stakeholders who could ensure the end result met the needs of all of campus. The OITC will present this idea to the Council of Academic Deans.

**University Support Services Portfolio priorities update**

Pat Hanna shared the progress of the USS portfolio, saying new tools and processes will help the portfolio members make better-informed decisions about how University Information Technology resources are distributed amongst requested projects. Some high-impact projects likely will also be presented to the OITC to make sure they are in line with the University’s overall strategic plan before being given a green light by the USS portfolio. Hanna said the group is making steady progress sorting out a backlog of projects, as well as evaluating new ones, and expects to continue honing the procedures by which requests are presented to the portfolio.
For agendas and summaries of all University Information Technology governance portfolios, visit cio.utah.edu

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<tr>
<th>Action</th>
<th>Topic</th>
<th>Person/Group</th>
<th>Next step</th>
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<tbody>
<tr>
<td>Approved</td>
<td>Common Good Service Model</td>
<td>OITC</td>
<td>The panel approved a model to use in determining whether a technology resource should be funded as a common-good service.</td>
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<tr>
<td>Approved</td>
<td>One Network</td>
<td>Furse/Denna</td>
<td>They will present the “one network” concept to the Council of Academic Deans.</td>
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