



Architecture & New Technology Committee

January 23, 2017

Eccles Broadcast Center, Dumke room

Agenda

1. Software Anywhere summit recap
2. Campuswide printing working group
3. Student survey results
4. Open floor
5. Adjourn

1. Software Anywhere summit recap

As the university strives to create a more seamless student support experience we've identified significant barriers and challenges around our current campus computer lab based model for providing students with the software they need for their classes, projects and research. As more students turn to online learning options and engage in learning experiences that take them away from the main campus we must look to how we can provide software tools to these remote students.

In December, the university held a half-day summit looking at campus software virtualization and virtual desktop infrastructure solutions in use today. The event — sponsored by the Integrated Student Team, the Marriott Library, and UIT — was attended by more than 70 people, including some from other Utah higher education institutions.

IST co-chair Cory Stokes will recap the event along with Chief Technology Officer Jim Livingston and talk about proposed next steps, including the possible formation of a working group to move the topic forward. [You can find more information in the Box folder.](#) This is an action item.

2. Campuswide printing working group

There is a much-needed effort underway through Auxiliary Services, headed up by Randal Zimmerman, to standardize print and copy machine purchasing and maintenance across campus. As part of this effort, a print management solution is also being piloted, which will provide greater printing capabilities for faculty, staff and students. The many benefits that can be realized from this effort include:

- Cost savings
- Equipment standardization
- Improved levels of service and maintenance
- Monitoring of print/copy devices
- Greater print management capabilities
- Tracking of printer/copier use
- Ease of printing for faculty, staff and students

To help ensure this enterprise-level effort accomplishes its goals, a working group began meeting two months ago to focus on the print management aspect of this effort. The group has been tasked with outlining use cases for both campus and the healthcare sides of the organization, build a matrix of criteria based on use cases, develop an architecture for enterprise printing and recommend a solution. The solution may be the system that is being piloted or to go out for RFP to select a different print management solution. The working group will also recommend a scalable support structure to provide the required end-user service and support. This agenda item for ANTC is to provide the details behind this effort and outline the progress to-date.

3. Student technology survey results

The Teaching & Learning Portfolio completed a student survey regarding technology issues. The primary purpose was to support learning spaces decisions by the portfolio and was responded to by 645 students. Jon Thomas and Kirsten Butcher of the Teaching & Learning Portfolio will discuss the results of the survey and review some of the key findings.

[You can see the presentation slides on Box.](#) This is an information item.

4. Open floor

Any issues that need to be discussed here publicly before we next meet?