



Strategic IT Committee

January 17, 2017

Eccles Broadcast Center, Dumke room

Agenda

1. E-signature survey results
2. Student technology survey results
3. Adopting general use classroom space A/V standards
4. Software Anywhere summit recap
5. Student appointment and virtual consultation platform RFP
6. Open floor
7. Adjourn

1. E-signature survey results

A recent survey gathered information about the use of electronic signature tools in use across campus. Cassandra Van Buren and Bill Lutz will share the results of the survey and seek guidance on next steps. [You can view their slides in the Box folder.](#) This is an action item.

2. Student technology survey results

The Teaching & Learning Portfolio completed a student survey regarding technology issues. The primary purpose was to support learning spaces decisions by the portfolio and was responded to by 645 students. Jon Thomas and Kirsten Butcher of the Teaching & Learning Portfolio will discuss the results of the survey and review some of the key findings.

[You can see the presentation slides on Box.](#) This is an information item.

3. Adopting general use classroom space A/V standards

Teaching and Learning Technologies Director Jon Thomas will discuss current campus learning spaces audio/visual standards in centralized spaces. He will also look at A/V installation in new buildings and remodels and how they may benefit from a more cohesive approach to A/V standards. [The presentation can be found in Box.](#) This can be a discussion or action item.

4. Software Anywhere summit recap

As the university strives to create a more seamless student support experience we've identified significant barriers and challenges around our current campus computer lab based model for providing students with the software they need for their classes, projects and research. As more students turn to online learning options and engage in learning experiences that take them away from the main campus we must look to how we can provide software tools to these remote students.

In December, the university held a half-day summit looking at campus software virtualization and virtual desktop infrastructure solutions in use today. The event — sponsored by the Integrated Student Team, the Marriott Library, and UIT — was attended by more than 70 people, including some from other Utah higher education institutions.

IST co-chair Cory Stokes will recap the event along with Chief Technology Officer Jim Livingston and talk about proposed next steps. [You can find more information in the Box folder.](#) This is in information item.

5. Student appointment/virtual consultation platform RFP

The University, through multiple offices in its colleges, Academic Affairs and Students Affairs organizations, provides supporting services for students including but not limited to: academic advising, student success advocates, tutoring, faculty mentors, peer mentors, career services and financial aid. Currently students must figure out multiple ways to find the right person for help and schedule an appointment. Some areas of campus have organically adopted a shared solution called Appointment Manager. This platform has not proven to handle our needs at scale.

As the University expands to offer several online degree programs and operates learning sites around the world student support and consultation services must be available to all students regardless of proximity to the Salt Lake City, Utah main campus.

The University seeks a software-as-a-service / cloud-hosted appointment management platform with seamless integration to a virtual student consultations platform optimized for facilitating 1:1 or small-group (up to 10) sessions through a web browser and/or mobile devices.

The Integrated Student Team recommends issuing an RFP to solicit options and allow for selection and implementation before the current E2E Appointment Manager license expires in August 2017. [You can find more information in the Box folder.](#) This is an action item.

6. Open floor

Any issues that need to be discussed here publicly before we next meet?