



Strategic IT Committee
September 19, 2017
Winder Boardroom, Park Building

Agenda

1. IT governance voting structure
2. Duo telephone login usage and cost
3. CIS portal redesign update
4. Identity and Access Management program update
5. Strategic planning
6. Open floor
7. Adjourn

1. IT governance voting structure

This will be an open discussion about whether the voting structure of IT governance is as effective as intended or whether there are improvements to be made. Some members of the ANTC suggested removing the voting blocs and instead allowing any member present at a meeting to vote. There was also a suggestion that representatives choose alternates who would be able to vote if the regular member was not available to attend.

This can be a discussion item or an action item.

2. Duo telephone login usage and cost

In May, the SITC was updated on the progress of the Duo two-factor rollout. One issue raised at the time was the unexpected frequency of people using the telephone call as a login method. According to Duo, most peer institutions do not offer the telephone login method. The SITC will review the number of telephone logins and the cost associated with that method to discuss what, if any, action should be taken.

This is a discussion item.

3. CIS portal redesign update

Marv Hawkins from University Support Services will discuss the release of the redesigned CIS portal and field questions or concerns related to the new format.

This is an information and discussion item.

4. Identity and Access Management program update

Chief Information Security Officer Randy Arvay will provide a general update on the direction of the IAM program, including a status check on phase two of the SailPoint IIQ implementation.

This is an information item.

5. Strategic planning

Chief Information Officer Steve Hess will facilitate a SWOT analysis discussion to broadly evaluate the strengths, weaknesses, opportunities and threats related to technology at the university. The committee will then use that SWOT analysis to review and update the current campus IT strategic plan approved last year. [That plan can be found here.](#)

This is a discussion item.

6. Open floor

Any issues that need to be discussed here publicly before we next meet?