Agenda

1. **Progress reports**
   - Steve Hess, Chief Information Officer, will provide an overview of UIT/ITS projects in process and future initiatives, including constituent relationship management (CRM) and general ledger (GL) redesign. *Discussion item.*

2. **COVID-19 response**
   - Jim Livingston, Chief Technology Officer, Ken Pink, Deputy Chief Information Officer, and Jon Thomas, Director of Teaching & Learning Technologies, will review the efforts and actions that went into preparing our university for the COVID-19 pandemic. *Information item.*

3. **Zoom concerns**
   - Corey Roach, Chief Information Security Officer, will discuss concerns with Zoom and what the company has done to address the issues. *Discussion item.*

4. **Student and faculty experience**
   - Hess, Thomas, and Cory Stokes, Associate Dean of Undergraduate Studies, will discuss finding the best method to solicit feedback from students and faculty to improve the online experience. *Discussion item.*

5. **EWAC update**
   - Jodi Emery, Interim Executive Associate Dean for Continuing Education and Community Engagement and the Enterprise Web Advisory Council (EWAC) chair, will provide an overview of the progress made by the EWAC. *Information item.*

6. **LS-SCF Committee update**
   - Thomas will inform the group on the type of requests, and the decisions made in the Learning Spaces-Student Computing Fee (LS-SCF) Committee meetings. *Information item.*

7. **Deputy CIO initiatives progress**
   - Pink will provide an update on the unified registration system, mobile application strategy, and the OSL catalog. *Information item.*

8. **UMail security enhancement**
• Mike Ekstrom, Director of Communications Infrastructure for UIT, will update the group on the progress made on email security to mitigate phishing attacks. *Discussion item.*

9. **Campus software contracts**
   • Lisa Kuhn, Chief Financial Officer for UIT/UETN, will discuss Box, Microsoft, and DocuSign contracts. *Discussion item.*

10. **Open Floor**
    • Any issues that need to be discussed here publicly before we next meet?

11. **Adjourn**