ATTENDANCE


Additional: Kim Antry, Chris Barra, Mark Beekhuizen, Pieter Bowman, Paul Burrows, Gary Carter, Thomas Cheatham, Dan Clawson, Dave (no last name), Jared DeWitt, Lynn Dixon, Jesse Drake, Dustin (no last name), Mike Ekstrom, Aimee Ellett, Jodi Emery, Richard Glaser, Dave Goldenberg, Nico Holguin, Barb Iannucci, Matt Irsik, Steven Jeffs, Sylvia Jessen, Jake Johansen, Abraham Kololli, Josna Kotturappa, Lisa Kuhn, Laurent Lecointre, Jim Livingston, Jim (no last name), Trevor Long, Kim Martinez, Ryan M., Rudy Matthes, Tina Nguyen, Dave Packham, Rohit Pant, Kenneth Pink, Ben Poster, Andrew Reich, Thomas Reichler, Nate Remynse, James Rice, Corey Roach, Chris Roberts, Jamie Ross, Steven Seal, Rachael Sheedy, Chris Stucker, Jon Thomas, Larissa Turner, Jim Urry, Cassandra Van Buren.


Summary

1. Progress reports

Steve Hess, Chief Information Officer, provided an overview of UIT/ITS projects in process and future initiatives, including constituent relationship management (CRM) and general ledger (GL) redesign. Discussion item.

2. COVID-19 response

Jim Livingston, Chief Technology Officer, Ken Pink, Deputy Chief Information Officer, and Jon Thomas, Director of Teaching & Learning Technologies, reviewed the efforts and actions that went into preparing our university for the COVID-19 pandemic. Information item.

3. Zoom concerns

Corey Roach, Chief Information Security Officer, discussed concerns with Zoom and what the company has done to address the issues. Discussion item.

4. Student and faculty experience

Hess, Thomas, and Cory Stokes, Associate Dean of Undergraduate Studies, discussed finding the best method to solicit feedback from students and faculty to improve the online experience. Discussion item.

5. Campus software contracts
Lisa Kuhn, Chief Financial Officer for UIT/UETN, discussed Box, Microsoft, and DocuSign contracts. Discussion item.

6. **EWAC update**

Jodi Emery, Interim Executive Associate Dean for Continuing Education and Community Engagement and the Enterprise Web Advisory Council (EWAC) chair, provided an overview of the progress made by the EWAC. Information item.

7. **LS-SCF Committee update**

Thomas informed the group on the type of requests, and the decisions made in the Learning Spaces-Student Computing Fee (LS-SCF) Committee meetings. Information item.

8. **Deputy CIO initiatives progress**

Pink provided an update on the unified registration system, mobile application strategy, and the OSL catalog. Information item.

9. **UMail security enhancement**

Mike Ekstrom, Director of Communications Infrastructure for UIT, updated the group on email security enhancements to mitigate phishing attacks. Discussion item. The topic will be circulated further to the attendees for input, and then put forth for an electronic vote by SITC members.