UIT Strategic Goals FY2024

UNIVERSITY OF UTAH MISSION
We foster student success by preparing students from diverse backgrounds for lives of impact as leaders and citizens. We generate and share new knowledge, discoveries, and innovations, and we engage local and global communities to promote education, health, and quality of life. These contributions, in addition to responsible stewardship of our intellectual, physical, and financial resources, ensure the long-term success and viability of the institution.

Promote Student Success to Transform Lives
Ensure Long-Term Viability of the U
Develop and Transfer New Knowledge
Engage Communities to Improve Health and Quality of Life

UIT METRICS
- % Availability of critical apps
- % Availability of network
- % Network operations managed
- % Service agreements met
- % Projects tracked & aligned with U mission
- % Managed IT spend

UIT MISSION
(1) To support the university mission encompassing teaching, research, public life, and health care while ensuring long-term viability of the university
(2) To provide timely, secure, reliable information, communication, and technology services
(3) To extend access to university resources to a diverse constituency regardless of time, place, or device

UIT VALUES
- We seek effective solutions that meet the needs of the university community, save time and money, innovate, and improve processes
- We solve problems through a consensus-driven, collaborative, best practices approach
- We provide secure, reliable access to information and services
- We protect university data and systems while respecting our community's reasonable expectation of privacy
- We keep our commitments
- We value teamwork and the contributions of our employees and the U's IT community
- We value open, honest communication, and we listen
- We are fast followers in exploiting leading-edge technologies

UIT VISION
A trusted partner and leader transforming information technology services and solutions.

1. Student Success - Promote Student Success to Transform Lives
2. Generate Knowledge - Develop and Transfer New Knowledge
3. Engage Communities - Improve Health and Quality of Life
4. Ensure Vitality - Ensue Long-Term Viability of the U