UIT Strategic Goals FY2024

UNIVERSITY OF UTAH MISSION

We foster student success by preparing students from diverse backgrounds for lives of impact as leaders and citizens. We generate and share new knowledge, discoveries, and innovations, and we engage local and global communities to promote education, health, and quality of life. These contributions, in addition to responsible stewardship of our intellectual, physical, and financial resources, ensure the long-term success and viability of the institution.

UNIVERSITY OF UTAH

4 Big Goals

Promote Student Success to Transform Lives	Ensure Long-Term Viability of the U	Develop and Transfer New Knowledge
Engage Communities to Improve Health and Quality of Life		

U Service Providers

Finance | Human Resources | Information Technology | Physical Infrastructures and Facilities | Student and Faculty Services | Centers and Institutes | Colleges and Academic Departments | Marketing/PR | Hospitals and Clinics

UIT METRICS

- % Availability of critical apps
- % Availability of network
- % Network operations managed
- % Service agreements met
- % Projects tracked & aligned with U mission
- % Managed IT spend

UIT MISSION

(1) To support the university mission encompassing teaching, research, public life, and health care while ensuring long-term viability of the university
(2) To provide timely, secure, reliable information, communication, and technology services
(3) To extend access to university resources to a diverse constituency regardless of time, place, or device

UIT VISION

A trusted partner and leader transforming information technology services and solutions.

UIT VALUES

- We seek effective solutions that meet the needs of the university community, save time and money, innovate, and improve processes
- We solve problems through a consensus-driven, collaborative, best practices approach
- We provide secure, reliable access to information and services
- We protect university data and systems while respecting our community's reasonable expectation of privacy
- We keep our commitments
- We value teamwork and the contributions of our employees and the U's IT community
- We value open, honest communication, and we listen
- We are fast followers in exploiting leading-edge technologies

IT STRATEGIC GOALS

1	Student Success - Promote Student Success to Transform Lives
2	Generate Knowledge - Develop and Transfer New Knowledge
3	Engage Communities - Improve Health and Quality of Life
4	Ensure Vitality - Ensue Long-Term Viability of the U