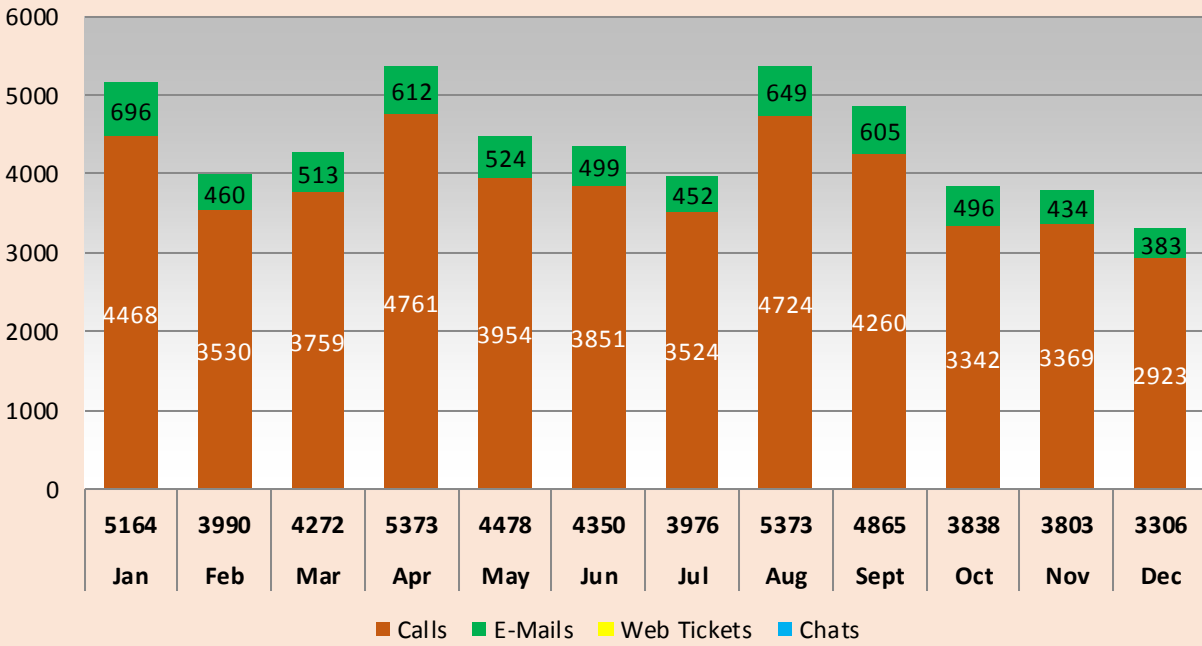
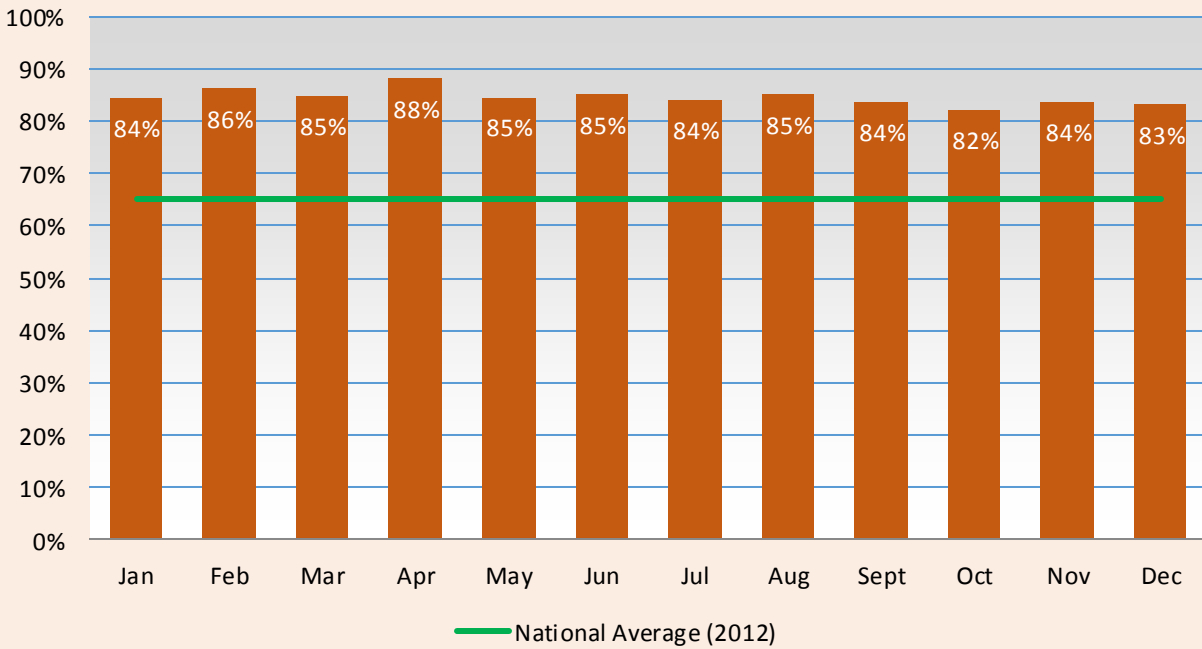


Total Contacts for Support (By Type)



% of Tickets Resolved by Help Desk



Average Speed to Answer (Seconds)

