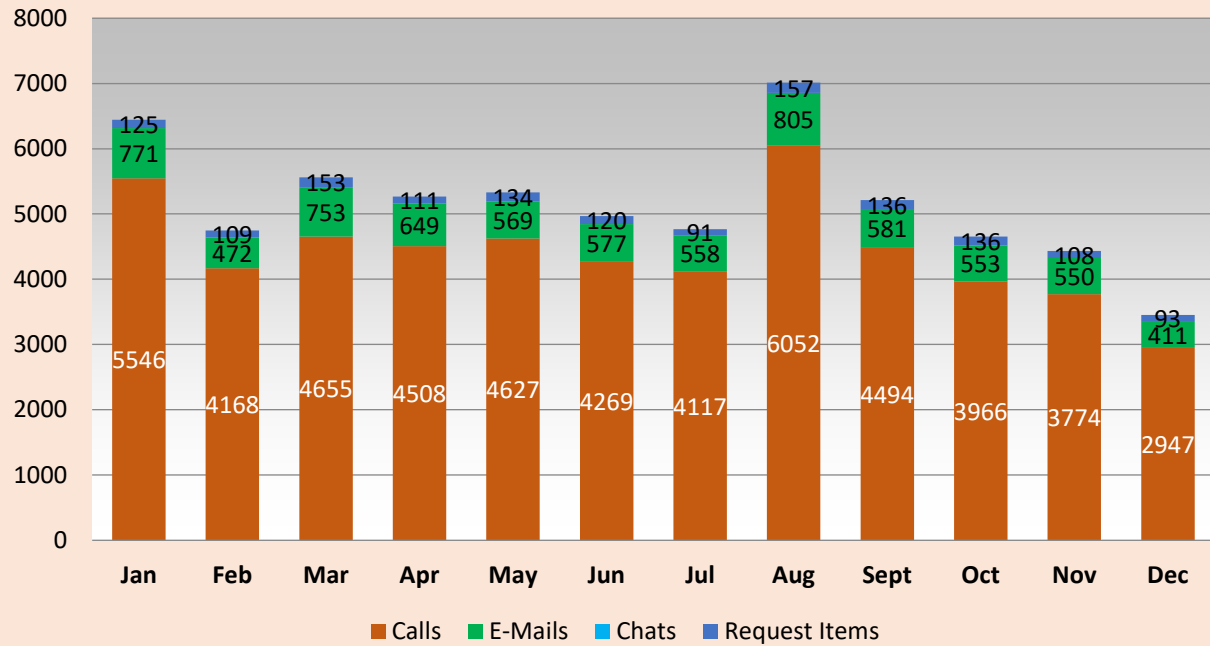
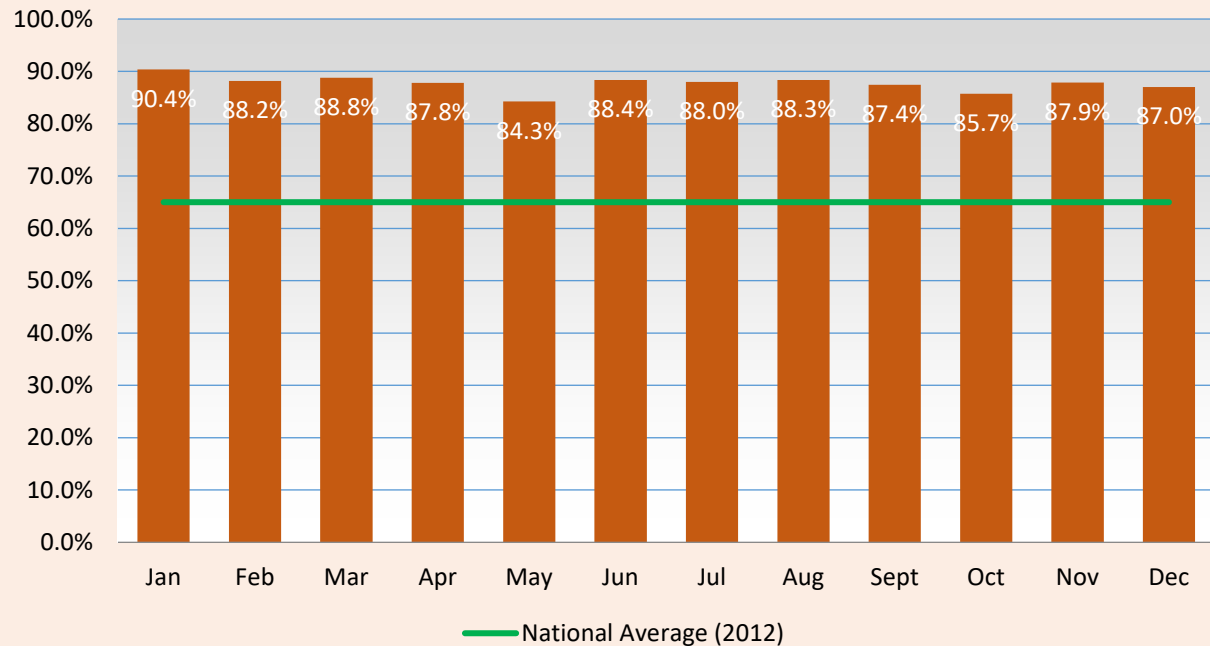


## Total Contacts for Support (By Type)



## % of Tickets Resolved by Help Desk



## Average Speed to Answer (Seconds)

