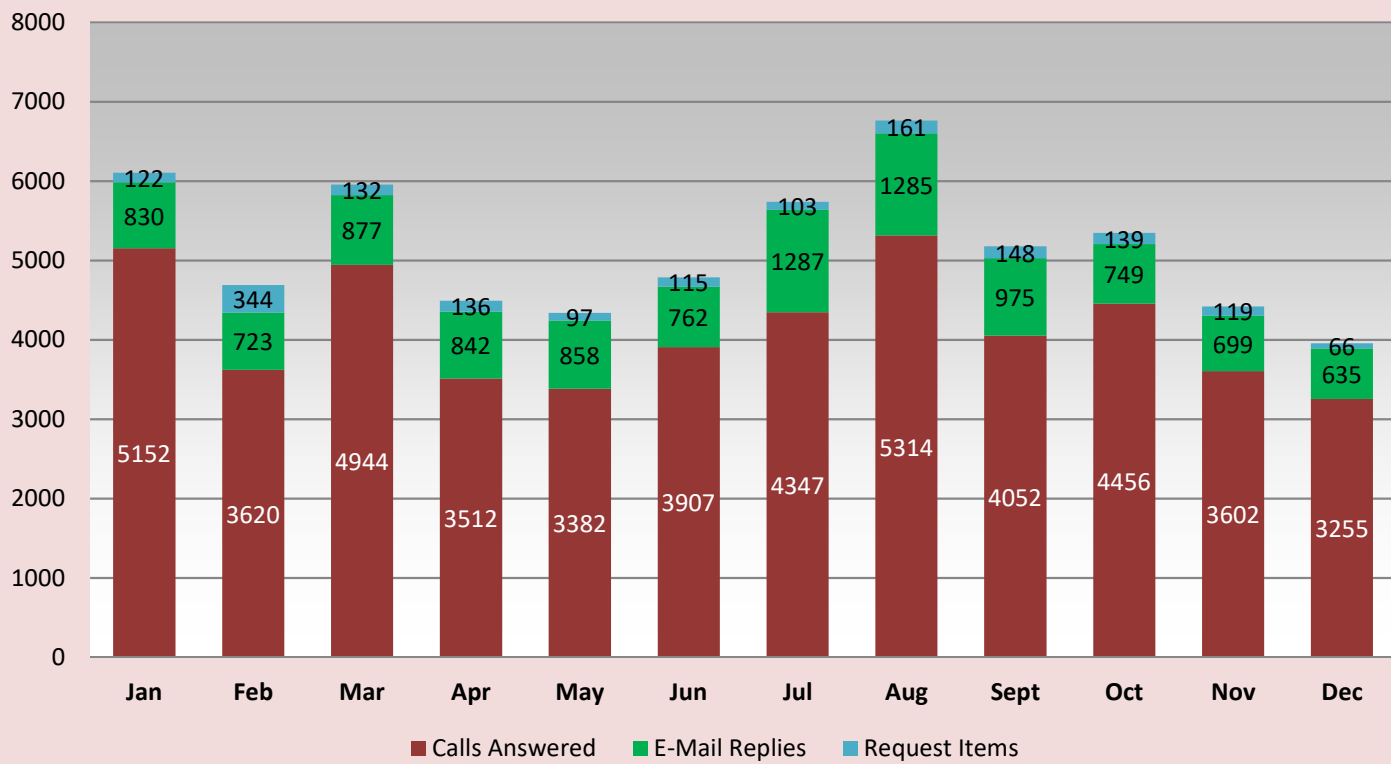
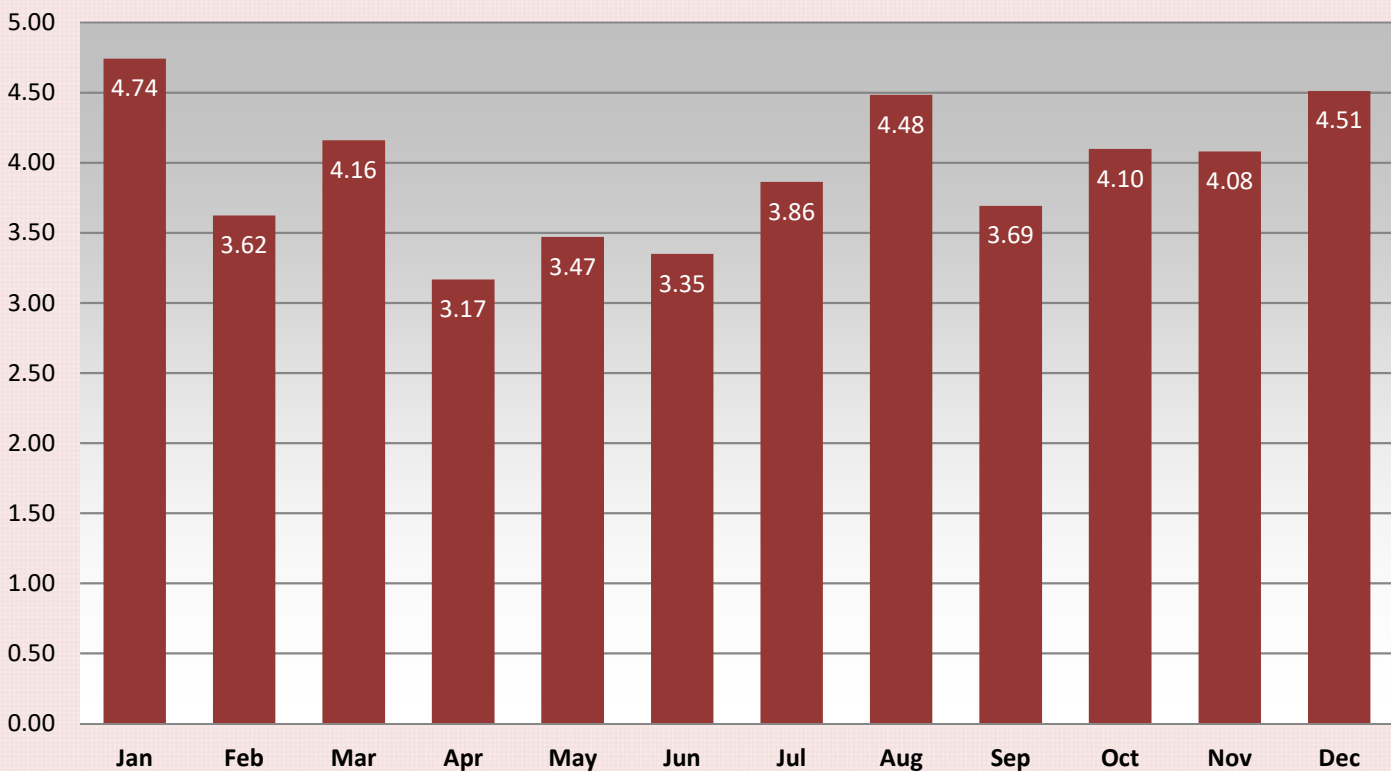


## Total Contacts for Support (By Type)



## Average Contacts/Agent/Hour



# % of Tickets Resolved by Help Desk

