



**76,000+**



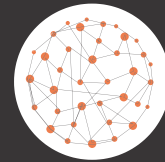
Unique devices that access U networks on any given day

**8,000+**



Wireless access points as of January 2020

**220,000**



Wired ports as of January 2020

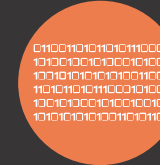
**NETWORK**

**36,000+**



Cores supported by UIT's Center for High Performance Computing 2020

**200 MILLION+**



Core hours, with 4 million+ jobs run by 877 users in 300+ research groups 2020

**25PB**



Storage, with 6 billion+ files and objects across home, group, scratch, and object spaces 2020

**RESEARCH COMPUTING**

**24,000+**



Square feet as of January 2020

**5**



Megawatts the DDC can scale to if needed (current use is 1 Megawatt) as of January 2020

**1.3**



Power Usage Effectiveness rating as of January 2020

**DOWNTOWN DATA CENTER**

**25+**



Petabytes of storage used by UIT and Information Technology Services (ITS) 2019

**800+**



Physical servers, UIT and ITS 2019

**4,000+**



Virtual servers, UIT and ITS 2019

**STORAGE AND SERVERS**

**42 MILLION+**



Feet of copper cable as of January 2019

**38 MILLION+**



Feet of fiber-optic cable as of January 2019

**26,000+**



Phones in use on campus and hospitals/clinics as of December 2018

**INFRASTRUCTURE**

Online guide:  
[bit.ly/uit-service-guide](http://bit.ly/uit-service-guide)



**SERVICE MONITORING**

**23,000**



Devices monitored  
As of January 1, 2021

**180TB**



Historical data logged and stored  
As of January 1, 2021

**80,000**



Campus events indexed per second  
As of January 1, 2021

**WEBSITES AND APPS**

**200+**



OmniUpdate websites for U colleges, departments, and organizations  
Calendar year 2020

**20**



Project interfaces across 8 cross-functional teams  
Calendar year 2020

**353**



Active web editors  
Calendar year 2020

**COMMUNICATION TECHNOLOGIES**

**370+TB**



Box storage used as of October 2019

**60 MILLION**



UMail messages received over a 30-day period in January 2019

**48,000+**



Minutes captioned in Kaltura open source video platform  
FY2019

**UIT AND ITS HELP DESKS**

**164,000+**



Calls answered (UIT and ITS)  
2019

**75**



Average seconds to answer (29 UIT and 121 ITS)  
\*business models vary  
2019

**69,000+**



Help tickets resolved (UIT and ITS)  
2019

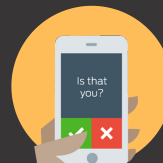
**INFORMATION SECURITY**

**10,000+**



Phishing emails removed  
In the past year: 297,960  
In the past 30 days: 37,483  
As of February 2021

**160,000+**



Duo two-factor authentications in a typical 24-hour period

**500,000**



Logins via Central Authentication Services (CAS) in a typical 24-hour period