UIT BY THE NUMBERS

**NETWORK**

- **60,000**
  - Unique devices that access U networks on any given day

- **12,500+**
  - Wireless access points as of June 2023

- **281,000+**
  - Wired ports as of June 2023

**DOWNTOWN DATA CENTER**

- **24,000+**
  - Square feet as of January 2022

- **5**
  - Megawatts the DDC can scale to if needed (current use is 1.1-1.5 Megawatts) as of January 2022

- **1.4**
  - Power Usage Effectiveness rating January 2022

**STORAGE AND SERVERS**

- **28+**
  - Petabytes of storage used by UIT and Information Technology Services (ITS) 2022

- **800+**
  - Physical servers, UIT and ITS 2022

- **4,000+**
  - Virtual servers, UIT and ITS 2022

**INFRASTRUCTURE**

- **820,000+**
  - Feet of copper cable added in 2022

- **197,000+**
  - Feet of fiber-optic cable added in 2022

- **33,000+**
  - Phone lines in use at the university as of February 2022

UIT BY THE NUMBERS

**SERVICE MONITORING**
- Devices monitored as of January 2022: 23,000
- Historical data logged and stored as of January 2022: 180TB
- Campus events indexed per second as of January 2022: 80,000

**WEBSITES AND APPS**
- Omni CMS websites for U colleges, departments, and organizations CY 2021: 200+
- Active Omni CMS editors CY 2021: 290
- Usability participants CY 2021: 200+

**COMMUNICATION TECHNOLOGIES**
- Box storage used as of 2021: 400TB+
- Zoom meetings for May 2022 - May 2023 in the main campus account: 548,000+
- Videos uploaded to the Kaltura video platform CY2022: 213,000+

**UIT HELP DESK**
- Calls answered CY2022: 39,000+
- Emails answered CY2022: 11,000+
- Average number of help tickets resolved (industry average is ~65%) CY2022: 91%

**INFORMATION SECURITY**
- Phishing emails removed in 2022: 750,000+
- Phishing campaigns identified in 2022: 14,000+
- Logins via Central Authentication Services (CAS) in a typical 24-hour period: 500,000

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*FIGURES ARE APPROXIMATE