



**NETWORK**  
.....

**60,000-100,000**



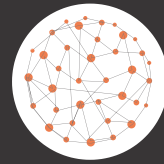
Unique devices that access U networks on any given day

**12,000+**



Wireless access points as of January 2022

**267,000+**



Wired ports as of January 2022

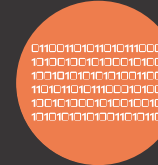
**RESEARCH COMPUTING**  
.....

**38,500+**



Cores supported by UIT's Center for High Performance Computing  
2021

**220 MILLION+**



Core hours, with 5.3M+ jobs run by 1,400 users in 350+ research groups  
2021

**26PB+**



Storage, with 6 billion+ files and objects across home, group, scratch, and object spaces  
2021

**DOWNTOWN DATA CENTER**  
.....

**24,000+**



Square feet as of January 2022

**5**



Megawatts the DDC can scale to if needed (current use is 1.1-1.5 Megawatts) as of January 2022

**1.4**



Power Usage Effectiveness rating  
January 2022

**STORAGE AND SERVERS**  
.....

**27+**



Petabytes of storage used by UIT and Information Technology Services (ITS)  
2022

**800+**



Physical servers, UIT and ITS  
2022

**4,000+**



Virtual servers, UIT and ITS  
2022

**INFRASTRUCTURE**  
.....

**42 MILLION+**



Feet of copper cable as of January 2022

**38 MILLION+**



Feet of fiber-optic cable as of January 2022

**33,000+**



Phone lines in use at the university  
as of February 2022

Online guide:  
[bit.ly/uit-service-guide](http://bit.ly/uit-service-guide)



**SERVICE MONITORING**

**23,000**



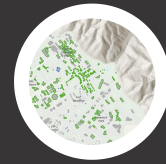
Devices monitored as of January 2022

**180TB**



Historical data logged and stored as of January 2022

**80,000**



Campus events indexed per second as of January 2022

**WEBSITES AND APPS**

**200+**



Omni CMS websites for U colleges, departments, and organizations CY 2021

**290**



Active Omni CMS editors CY 2021

**200+**



Usability participants CY 2021

**COMMUNICATION TECHNOLOGIES**

**400TB+**



Box storage used as of 2021

**651,000+**



Zoom meetings for April 2021 - April 2022 in the main campus account

**352,000+**



Videos uploaded to the Kaltura video platform FY2021

**UIT HELP DESK**

**40,000+**



Calls answered CY2021

**9,300+**



Emails answered CY2021

**84.6%**



Average number of help tickets resolved (industry average is ~65%) CY2021

**INFORMATION SECURITY**

**242,000+**



Phishing emails removed in 2021

**2,300+**



Phishing campaigns identified in 2021

**500,000**



Logins via Central Authentication Services (CAS) in a typical 24-hour period