**UIT BY THE NUMBERS**

**NETWORK**
- 60,000: Unique devices that access U networks on any given day
- 12,500+: Wireless access points as of June 2023
- 281,000+: Wired ports as of June 2023

**DOWNTOWN DATA CENTER**
- 74,000+: Square feet as of July 2023
- 10: Megawatts the DDC can scale to if needed (current use is 1.1-1.5 Megawatts) as of July 2022
- 1.4: Power Usage Effectiveness rating as of July 2023

**STORAGE AND SERVERS**
- 28+: Petabytes of storage used by UIT and Information Technology Services (ITS) as of 2022
- 800+: Physical servers, UIT and ITS as of 2022
- 4,000+: Virtual servers, UIT and ITS as of 2022

**INFRASTRUCTURE**
- 820,000+: Feet of copper cable added in 2022
- 197,000+: Feet of fiber-optic cable added in 2022
- 33,086: Phone lines in use at the university as of March 2024

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**Online guide:**
UIT BY THE NUMBERS

SERVICE MONITORING

- Devices monitored: 23,000 as of January 2022
- Historical data logged and stored: 180TB as of January 2022
- Campus events indexed per second: 80,000 as of January 2022

WEBSITES AND APPS

- Omni CMS websites for U colleges, departments, and organizations: 240+ as of FY2023 end
- Active Omni CMS editors: 280 as of FY2023 end
- Usability participants CY2023: 200+

COMMUNICATION TECHNOLOGIES

- Box storage used: 1PB+ as of 2021
- Zoom meetings for May 2022 - May 2023 in the main campus account: 548,000+
- Videos uploaded to the Kaltura video platform CY2022: 213,000+

UIT HELP DESK

- Calls answered CY2022: 39,000+
- Emails answered CY2022: 11,000+
- Average number of help tickets resolved (industry average is ~65%): 91% CY2022

INFORMATION SECURITY

- Phishing emails removed in 2022: 750,000+
- Phishing campaigns identified in 2022: 14,000+
- Logins via Central Authentication Services (CAS) in a typical 24-hour period: 500,000

*FIGURES ARE APPROXIMATE

Online guide: bit.ly/uit-service-guide