



**Duo mobile app interface updates begin on 5/21/18**

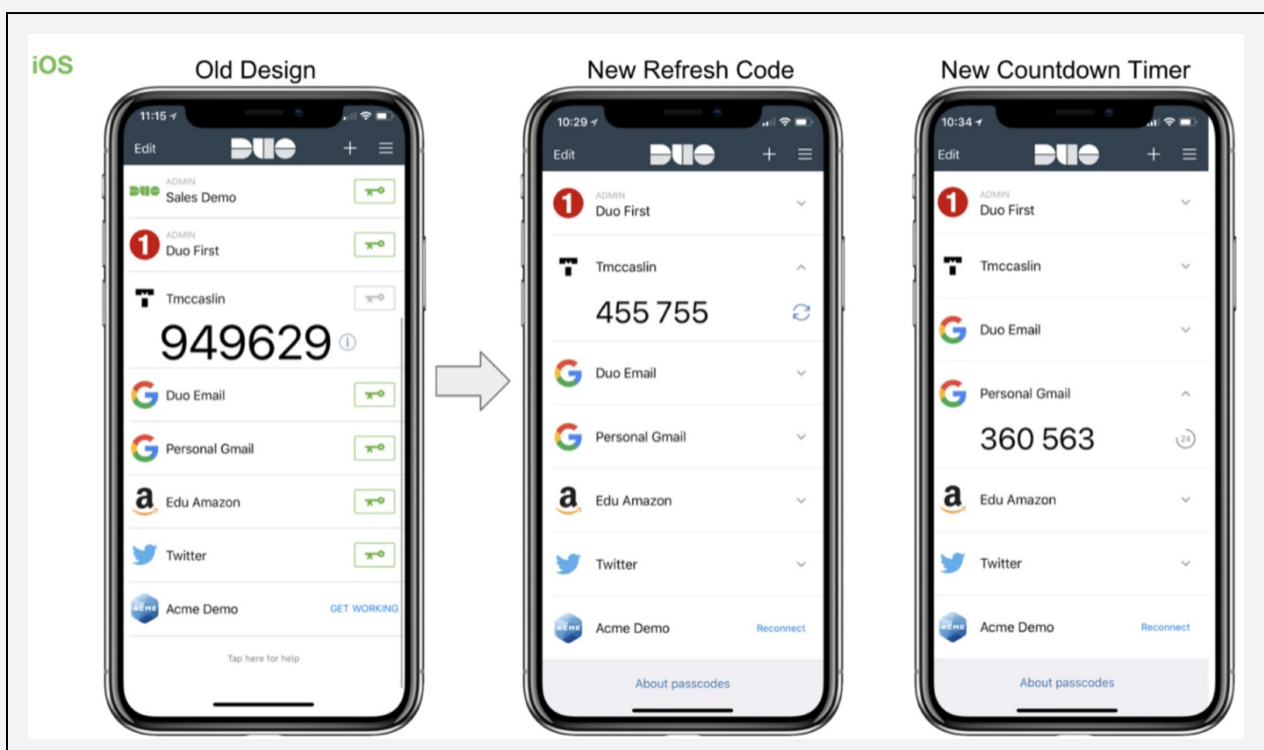
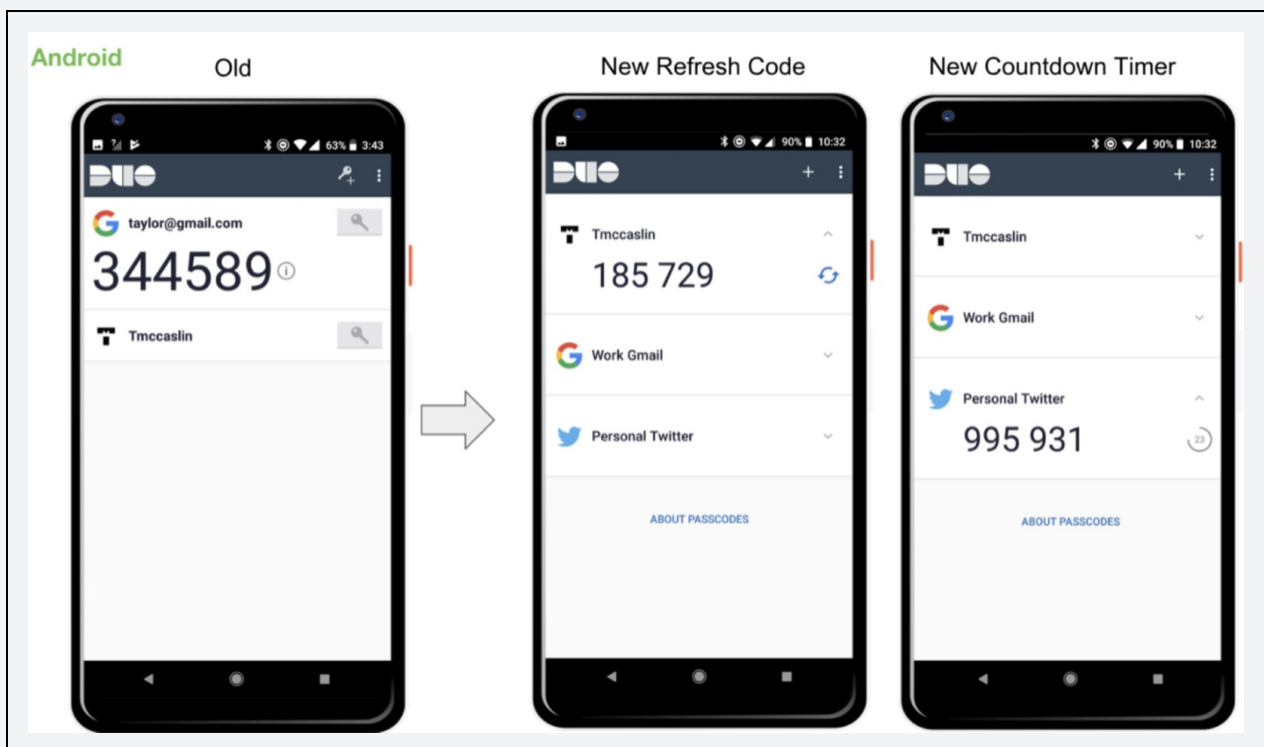
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On **Monday, May 21, 2018**, Duo will begin a series of updates for the Duo Mobile application interface, starting with the release of version 3.21.0. The company plans to release interface updates throughout the upcoming year. Your device(s) will be updated as part of your normal app update process – no additional action is needed on your part. To keep track of Duo's updates, you may wish to monitor the [Duo Community Forum](#).

This initial update to the mobile interface focuses on improvements to the account list screen, including:

- The key icon has been removed
- A countdown icon has been added, to let you know when your code is expiring
- A refresh icon appears after the code has expired
- Refined spacing, sizing, and wording
- Simplified language and help text

Below are screenshots of the changes as they will appear on Android and iOS devices:



Please [visit the University of Utah 2FA webpage](#) for more information.

If you have questions, your local IT desktop support staff may be able to assist, or contact the UIT Help Desk (801-581-4000, option 1), or ITS Service Desk (801-587-6000).

Please visit the [Planned Work & Changes page](#) for information about future maintenance events that are not expected to cause downtime.



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