



UMail accounts of former staff, faculty, and affiliates will be deactivated starting in April 2019

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Starting in **April 2019**, University Information Technology (UIT) will begin disabling access to approximately 67,000 UMail accounts of former staff, faculty, and affiliates. Account access will be disabled in batches over a period of several weeks. Cognizant account owners will be contacted prior to deactivation and given information regarding how to submit questions or concerns. Former employees/affiliates who feel they need to maintain affiliate status will be instructed to contact their U Human Resources representative or sponsoring employee/department with whom they currently work.

This action applies to the UMail accounts of individuals who no longer maintain a formal relationship with the University of Utah or University of Utah Health. It does not impact UMail accounts held by individuals awarded emeritus status.

Deactivated UMail accounts will not be deleted; rather, user access to the accounts will be disabled. This allows the university to retain access to the accounts for legal and operational purposes. Deactivated accounts may be deleted after a period of time to free up additional electronic storage space.

This initiative is part of an ongoing effort between the University of Utah and University of Utah Health to ensure the appropriate use of IT resources, protect restricted information, ensure compliance with federal regulations, and evaluate IT-related processes. The U's **Strategic Information Technology Committee** approved this project and process, and a university-wide awareness campaign is underway. The U's Information Privacy Office, Information Security Office, Office of General Counsel, Human Resources, and UMail team are involved in the effort.

If you have questions, please contact your respective central help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.



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