



Downtown Data Center network maintenance with downtime 8/24-8/25

You're receiving this email because you're subscribed to UIT's public email list.

Network maintenance at the U's Downtown Data Center (DDC) will take place between **11:00 p.m. on Saturday, August 24, 2019 and 5:00 a.m. on Sunday, August 25, 2019.**

During the maintenance window, there will be 4-5 one-minute network outages affecting University of Utah Health and campus services that depend on DDC equipment, including co-location services. Traffic to/from the Internet will not be affected for end users. Affected DDC customers have been notified directly about the downtime. They are being asked to validate their system(s) after 4:00 a.m. on 8/25. If any issues are observed, sys admins should try rebooting. If the issues persist, they should immediately contact the UIT Help Desk (801-581-4000, option 1) or the ITS Service Desk (801-587-6000) to open a "high" trouble ticket.

If you have questions about the maintenance event, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or the ITS Service Desk (801-587-6000).

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



Node 4 story idea? Email us:
stratcomm@it.utah.edu



it.utah.edu

[NotifyIT](#) | [Follow us on Twitter](#) | [IT Services Status](#) | [IT Service Portal](#)

Share this email:



[Manage](#) your preferences | [Opt out](#) using TrueRemove™

Got this as a forward? [Sign up](#) to receive our future emails.

View this email [online](#).

University of Utah - UIT 102 S 200 E Ste 110

Salt Lake City, UT | 84111 US

This email was sent to .

To continue receiving our emails, add us to your address book.