



Please help test new version of Cisco AnyConnect VPN client

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To ensure compatibility with the most recent versions of all operating systems, UIT will perform a forced software upgrade to Cisco's officially supported version of the AnyConnect VPN client (version 4.8.02042) on all campus and clinical VPN devices on **Monday, March 2, 2020**.

In advance of the upgrade, UIT has added AnyConnect version 4.8.02042 to the Office of Software Licensing (OSL) store (software.utah.edu). Please log in, download and test the new software, and report any issues so we can address them before the upgrade deadline.

To report any issues you discover in testing, or if you have any questions, please open a ticket and assign it to UIT - NCI - Network Operations (NOC):

- Service Catalog request form (requires authentication): [IT Generic Service Request](#)
- Email the UIT Help Desk: helpdesk@utah.edu
- Call the UIT Help Desk: 801-581-4000, option 1



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stratcomm@it.utah.edu



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