



Network maintenance on 3/13 will require VPN users to reconnect

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UIT will perform network maintenance on **Friday, March 13, 2020 from 6:00 a.m. – noon** to increase the bandwidth and number of IP addresses available to the university's virtual private networks (VPNs). This change is intended to accommodate a potential increase in the number of U employees working remotely.

Users connected to campus (vpnaccess.utah.edu) or clinical (vpn-hsc.med.utah.edu) VPN services will experience a disconnect at some point during the change window. Users may reconnect after 15 minutes. Departmental VPNs and campus point-to-point VPNs will also be affected. Clinical point-to-point VPNs will not be affected.

Firewall rules will be updated concurrently to limit interruptions. Campus system administrators who manage their own firewalls and allow existing campus VPN space (155.101.240.0/23) into their environments will be required to update their policies to allow the new IP space. The new IP ranges are as follows:

- Campus: 10.128.48.0/20
- Clinical: 10.106.32.0/19
- New VPN: 10.0.64.0/18

For more information on using the university's VPN, please [access this UIT Knowledge Base article](#).

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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