



Temporary UMail/CIS access request process for former employees

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On July 1, 2020, UMail and CIS access was discontinued for former employees with no current university role or business purpose. This process is part of an ongoing effort to improve the security of university data and protect the privacy of patients, students, faculty, staff, and guests, in accordance with [Policy 4-004](#).

Upon request, account access will be temporarily reactivated for 30 days to allow the opportunity to download email, contacts, W2s, and otherwise prepare for the transition. Please direct users to contact their central IT help desk to request temporary restored UMail and CIS access, if they wish:

- Main campus UIT Help Desk: Call 801-581-4000, option 1
- U of U Health ITS Service Desk: Call 801-587-6000



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