



IMAP and POP access to UMail will be disabled on 9/15

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As part of **ongoing IT security upgrades** that started in July 2020, the University of Utah is discontinuing outdated, insecure methods for accessing UMail.

On **September 15, 2020**, access to UMail via IMAP and POP methods will be disabled for individual use. Current IMAP and POP users have received notifications about the change.

Service accounts configured to use IMAP or POP that can support modern authentication should **update their connections** prior to September 15. If services in your organization connect to Exchange servers via IMAP or POP and cannot support modern authentication, please **request an exemption** as soon as possible, prior to September 15. Exemptions will be approved on a case-by-case basis by a supervisor, the U's Information Security Office, and a director/dean.

Please note that exemptions for service accounts will be granted with the understanding that an upgrade strategy will be identified and implemented as soon as possible.

For questions, comments, or concerns, please open a ticket with the UIT Help Desk or ITS Service Desk, and ask that it be routed to the Information Security Office:

- Main Campus UIT Help Desk: 801-581-4000, option 1
- University of Utah Health ITS Service Desk: 801-587-6000



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