



NTLM method for accessing UMail service accounts will be discontinued, starting 11/17

You're receiving this email because you're subscribed to UIT's public email list.

As part of **ongoing IT security upgrades** that started in July 2020, the University of Utah is discontinuing outdated, insecure methods for accessing UMail.

Starting **Tuesday, November 17, 2020**, access to UMail via the outdated NTLM method will be disabled for service accounts — special UMail accounts for groups or nonhuman users, such as shared inboxes, IT systems, and utilities. Service account users will receive a notification about the update prior to the change.

After the system update, service accounts should automatically reconnect to UMail using a more secure, modern method.

Service account users may briefly experience UMail login issues. Please note that service accounts will continue to be accessible via **Outlook Web Access (OWA)** using a web browser.

For questions, comments, or concerns, please contact your respective central IT help desk:

- Main Campus UIT Help Desk: 801-581-4000, option 1
- University of Utah Health ITS Service Desk: 801-587-6000



Node 4 story idea? Email us:
stratcomm@it.utah.edu



it.utah.edu

[NotifyIT](#) | [Follow us on Twitter](#) | [IT Services Status](#) | [IT Service Portal](#)

Share this email:



[Manage](#) your preferences | [Opt out](#) using TrueRemove™

Got this as a forward? [Sign up](#) to receive our future emails.

View this email [online](#).

University of Utah - UIT 102 S 200 E Ste 110
Salt Lake City, UT | 84111 US

This email was sent to .

To continue receiving our emails, add us to your address book.