



## Planned PeopleSoft maintenance with downtime on 12/12

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Due to a planned upgrade to PeopleSoft production databases, PeopleSoft Human Capital Management (HR) and PeopleSoft Customer Relationship Management (CRM) systems and related web applications will be unavailable on **Saturday, December 12, 2020 from 5:00 a.m. – 8:00 a.m.** This infrastructure maintenance is necessary to keep University of Utah systems current, efficient, and secure.

The following systems **will not** be available:

- PeopleSoft HR and related web applications (e.g., uBenefits and D-Jobs)
- PeopleSoft CRM
- PeopleSoft Campus Solutions (HE) and related student web applications (e.g., class schedule and tuition history) will be unavailable **from 7:00 a.m. – 7:30 a.m.**

**Note:** Cognizant service owners have been contacted and splash pages for unavailable systems will be posted during the outage.

The following systems **will** be available:

- Campus Information Services (CIS)
- PeopleSoft Financials (FS)
- Kronos
- Canvas
- utah.edu
- UMail

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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University of Utah - UIT 102 S 200 E Ste 110  
Salt Lake City, UT | 84111 US

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