



Student UMail account migration to Microsoft Exchange Online 3/18-3/30

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Over the past months, [University Information Technology \(UIT\)](#) has been gradually moving student UMail accounts from Microsoft Exchange Server 2016 to Microsoft Exchange Online (cloud). Exchange Online provides users with access to the latest Microsoft features and functionality on an ongoing basis.

From **Thursday, March 18, 2021** to **Tuesday, March 30, 2021**, the final group of student accounts is being moved to Exchange Online. Affected students have been notified directly about the change.

After the accounts are moved to Exchange Online, students will notice an updated interface for Outlook Web Access (OWA), which will redirect from **umail.utah.edu** to **outlook.office.com**. The Outlook desktop client interface will remain the same.

Notes:

- OWA users must **[clear their browser's cache](#)** to successfully redirect from UMail to Exchange Online
- Apple Mail (iOS/macOS) users may need to re-create their UMail profiles
 - [Apple Mail for iOS instructions](#)
 - [Apple Mail for macOS instructions](#)
- Outlook for iOS users may need to [re-create their UMail profiles](#)
- Android users may need to [re-create their UMail profiles](#)

If you have questions about the move to Exchange Online, please contact the UIT Help Desk: 801-581-4000, option 1.



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