



2 network maintenance with downtime announcements: 4/17 downtime moved to 5/8, 4/26 downtime added

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1. Network maintenance with downtime rescheduled from 4/17 to 5/8

Planned network maintenance originally scheduled for **April 17, 2021**, has been rescheduled for **Saturday, May 8, 2021, from 8:00 a.m. to 2:00 p.m.** Some university buildings may experience brief, approximately one-minute network downtimes during the maintenance window, though the potential for longer outages exists.

A list of 31 potentially-affected buildings is available in Box (authentication is required):

[5/8 building list in Box](#)

[Access the original announcement](#) for more details.

2. Network maintenance with downtime on 4/26

UIT will perform network maintenance on **Monday, April 26, 2021, from 7:00 p.m. to 8:00 p.m.** Some university buildings may experience brief, approximately one-minute network downtimes during the maintenance window, though the potential for longer outages exists.

A list of 31 potentially-affected buildings is available in Box (authentication is required):

[4/26 building list in Box](#)

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Technical details:

As part of a hardware lifecycle upgrade, Park and Library node network routers will be replaced. UIT is directly contacting IT staff in buildings that may be impacted to inform them of the downtime. IT service owners are encouraged to test their systems after the maintenance work is complete, and asked to report any system issues by opening a "high" urgency ticket for the Network Services team by calling 801-581-4000, option 1.

Please visit the [University IT Services Status page](#) for information during these and future maintenance events.



Node 4 story idea? Email us:
stratcomm@it.utah.edu



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