



## ***Planned maintenance on July 17-18 may cause brief network downtimes in all university buildings***

*You're receiving this email because you're subscribed to UIT's public email list.*

Planned network maintenance **from Saturday, July 17, 2021 at 11:00 p.m. to Sunday, July 18, 2021 at 4:00 a.m.** may cause approximately one- to two-minute network downtimes for **all University of Utah and University of Utah Health buildings**, though the potential for longer outages exists.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

### **Technical details:**

As part of a hardware lifecycle upgrade, UIT will replace core node network routers that redundantly connect to individual distribution routers **from Saturday, July 17, 2021 at 11:00 p.m. to Sunday, July 18, 2021 at 4:00 a.m.** New core routers will be brought online as part of routing reconvergence, a process that may cause network service interruptions.

IT service owners are encouraged to test their systems after the maintenance work is complete, and report any system issues by opening a "high" urgency ticket for the UIT Network Services team by calling 801-581-4000, option 1.

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



**Node 4 story idea? Email us:**  
[stratcomm@it.utah.edu](mailto:stratcomm@it.utah.edu)



[it.utah.edu](http://it.utah.edu)

[NotifyIT](#) | [Follow us on Twitter](#) | [IT Services Status](#) | [IT Service Portal](#)

Share this email:



[Manage](#) your preferences | [Opt out](#) using TrueRemove™

Got this as a forward? [Sign up](#) to receive our future emails.

View this email [online](#).

University of Utah - UIT 102 S 200 E Ste 110  
Salt Lake City, UT | 84111 US

This email was sent to .

To continue receiving our emails, add us to your address book.