



## UKG (Kronos) network maintenance on 10/5

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Ultimate Kronos Group (UKG) will undergo planned network maintenance on **Tuesday, October 5, 2021, from 2:00 a.m. to 4:00 a.m.** Application and database users may experience connectivity loss for up to one minute during the maintenance period. UKG servers will remain online, and time clocks will still record punches, which will be transmitted to UKG once server connections are reestablished.

U hospitals and clinics that depend on UKG for patient care should prepare downtime procedures for the duration of the maintenance period in the unlikely event of an extended outage.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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