



## Tentative schedule set for UGuest-related changes

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UIT has determined a tentative schedule for changes needed to transition the university's UGuest wireless network to an authenticated model. UGuest will soon [require an SMS \(text message\)-capable phone and an access code](#).

The tentative schedule is listed below (please note that start dates are indicated, and this schedule is subject to change):

- **Thursday, November 18, 2021:** 102 Tower and Housing & Residential Education buildings
- **Thursday, December 2, 2021:** Main campus
- **Tuesday, December 21, 2021:** Research Park and remote clinics
- **Thursday, January 6, 2022:** University Hospital

UIT will complete the maintenance outside of regular business hours in order to minimize disruptions. Users in active UGuest sessions at the time of the change will be disconnected and required to reauthenticate using the process listed below.

Following the maintenance events, anyone in the impacted buildings who attempt to access UGuest should follow these instructions:

- From your device, select the UGuest wireless network in your network settings.
- A browser window will open for the UGuest web portal.
- Select the link to receive an access code.
- Enter your mobile device number.
- An access code will be sent to your mobile device via SMS message.
- Enter the access code and mobile phone number in the UGuest web portal.
- Once connected, close your web browser and use the internet.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.



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