



Network maintenance with downtime on March 25 for buildings 626, 807, and 811

March 15, 2022

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Three university buildings (Fort Douglas Residential Storage 626, Gateway Heights 807, and Sage Point 811) will experience a full network outage during planned maintenance on **Friday, March 25, 2022, from 7:00 p.m. to 11:00 p.m.** Although a broad outage is not expected, 71 other buildings may experience brief interruptions to network connectivity or service degradation during the maintenance window.

A list of impacted buildings is [available in Box](#) (login required).

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.

Technical details:

On **Friday, March 25, 2022, from 7:00 p.m. to 11:00 p.m.**, UIT will upgrade Cisco network software on Fort distribution nodes and apply patches in order to keep the U's network secure. Three buildings (Fort Douglas Residential Storage 626, Gateway Heights 807, and Sage Point 811) will experience a full network downtime during the maintenance window, and 71 other buildings may experience brief interruptions to network connectivity or service degradation during the maintenance window.

IT service owners in the impacted buildings are encouraged to test their systems after the maintenance work is complete and report any system issues by opening a "high"-urgency ticket for the UIT Network Services team by calling 801-581-4000, option 1.



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University of Utah - UIT 102 S 200 E Ste 110
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