Network maintenance on 6/26 may disrupt some Wi-Fi logins

June 7, 2022

You’ve received this email because you’re subscribed to UIT’s public email list.

On Sunday, June 26, 2022, from 8:30 a.m. to 11:00 a.m., UIT will upgrade the Cisco Identity Services Engine (ISE) servers and virtual machines (VMs) that authenticate users to the university's wireless networks, such as UConnect, UGuest and ULink.

Most U wireless network users will not experience a service interruption. If, however, an authentication attempt is made at the moment the change is applied, they may need to reauthenticate and reconnect to the network.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

Please visit the University IT Services Status page for information during this and future maintenance events.