Multiple IT services will be unavailable on October 2 from 12:30 a.m. – 4:30 a.m.

September 27, 2022

You’ve received this email because you’re subscribed to UIT’s public email list.

During planned maintenance on Sunday, October 2, 2022, from 12:30 a.m. to 4:30 a.m., several University of Utah IT services, applications, and websites will be unavailable for up to four hours. These include, but are not limited to:

University of Utah
- Campus Information Services (CIS)
- Duo Security two-factor authentication (2FA)
- Central authentication service (CAS)
- Office 365 applications, e.g., Microsoft Word, Excel, PowerPoint, and Teams
- PeopleSoft and associated web applications
- ServiceNow (users logged in prior to maintenance should not lose connectivity)
- Ultimate Kronos Group (UKG) and UKG Acuity+ (time clocks will still record punches)
- UMail
- utah.edu and other university websites hosted at the DDC
- Voice (telephone) services

University of Utah Health
- Carson Tahoe Health
- Epic
- Pulse
- Real time location systems (RTLS)
- Telehealth videoconferencing services

Cognizant administrators of known systems potentially impacted by this maintenance event are being contacted separately.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000) or ITS Service Desk (801-587-6000).

Please visit the University IT Services Status page for information during this and future maintenance events.