October 18, 2022

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Ultimate Kronos Group (UKG) will undergo planned server maintenance on Friday-Saturday, October 21-22, 2022, from 10:00 p.m. to 4:00 a.m.

UKG Workforce Central and UKG Acuity+ applications will be unavailable for part or all of the maintenance period. Time clocks will still record punches, which will be transmitted to UKG once server connections are reestablished.

U hospitals and clinics that depend on UKG for patient care should prepare downtime procedures for the duration of the maintenance period.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000) or ITS Service Desk (801-587-6000).

Please visit the University IT Services Status page for information during this and future maintenance events.

Node 4 story idea? Email us: stratcomm@it.utah.edu

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