IoT devices configured to UGuest may lose connectivity during 7/10 maintenance

July 7, 2023

You’ve received this email because you’re subscribed to UIT’s public email list.

UIT will conduct planned network maintenance on **Monday, July 10, 2023, from 6:00 p.m. to 7:00 p.m.**

University-managed and personal devices that are properly configured will continue to connect to UGuest network without interruption, however, Internet of Things (IoT) devices configured to run on UGuest instead of ULink, the U’s wireless network for IoT devices, may lose their connections momentarily. If you’re unsure how your IoT device was configured, enroll it to ULink via onboard.utah.edu prior to July 10 to avoid service disruptions.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000) or ITS Service Desk (801-587-6000).

Please visit the [University IT Services Status page](https://status.utah.edu/) for information during this and future maintenance events.

**Technical details:** This maintenance event will enable host isolation on the university’s UGuest network, a security measure that blocks communication between malware-infected hosts, reducing the potential spread of a computer virus.