As part of a planned lifecycle upgrade, UIT will replace aging network hardware on Saturday, July 29, 2023, from 7:00 a.m. to 7:00 p.m.

Sixty-four university buildings will experience a brief network outage during the maintenance window that will last approximately 1-3 minutes, though the potential for a longer outage exists in buildings without redundant connections. A list of impacted buildings is available in Box (login required).

System administrators are asked to validate that their systems are operational after the maintenance is complete. To report system issues, please open a "high" urgency ticket for the Network Services team by calling 801-581-4000.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000) or ITS Service Desk (801-587-6000).

Please visit the University IT Services Status page for information during this and future maintenance events.

Technical details: UIT will replace one of its network node pairs (r1-ebc and r2-ebc).