21 buildings will experience brief wired/wireless downtime during network maintenance on September 25

September 20, 2023

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Twenty-one campus buildings will undergo a planned network switch upgrade on **Monday, September 25, 2023, from 12:00 a.m. to 1:00 a.m.** This is an update of a previous announcement.

Maintenance requires each switch to go offline while the upgrade is applied. Each switch will take approximately 15-20 minutes to upgrade and reboot, which includes verification of normal operations. Because wireless access points connect to the switches, wired and wireless network access will be unavailable during the upgrade.

A list of impacted buildings is available in Box (login required).

Additional announcements related to this project, including building lists, will be distributed at a future date.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000) or ITS Service Desk (801-587-6000).

Please visit the [University IT Services Status page](https://www.it.utah.edu/status) for information during this and future maintenance events.