President Randall approves revised information security policy

The changes comply with the recently updated Utah Board of Higher Education Policy R345: Information Technology Resource Security and strengthen the university’s information security policy to address the present and increasing risks of cybersecurity incidents.

Updated guidelines for university-related use of messaging and collaboration platforms

After careful review, the university has selected and made available certain software platforms that, when used properly, protect restricted and sensitive data and are suitable for common use cases among campus users.
AI use guidelines from an IT leadership perspective

Artificial intelligence (AI) tools, such as ChatGPT, must be used with caution to avoid known pitfalls, such as bias, privacy violations, copyright infringement, and inaccuracy. These guidelines are intended to support institutional standards for privacy, safety, ethical practices, and data security.

Internal IT auditors: We’re advocates, not adversaries

The Internal Audit team, which includes an IT audit division, is broadly responsible for independent and collaborative risk assessments and helping colleges, departments, and organizations better align with the university’s strategic goals and core values.

PMO Corner: Avaya voice system upgrade nears completion

A significant system upgrade for Avaya, the U’s central telephone solution, is on track for completion in early December 2023. The upgrade from Avaya Communication Manager version 8.1 to version 10.1 will impact approximately 15,675 hard phones and softphones.

UIT Leadership Spotlight: Dustin Udy, associate director, Security Assurance

Udy said one of the most important and challenging parts of his job is getting people to understand the risks we face in the digital age without sounding like Chicken Little.

Aimee Ellett receives Kevin Taylor Memorial Service Award

The 2023-24 Kevin Taylor Memorial Service Award was presented to Aimee Ellett, special assistant to Chief Information Officer Steve Hess, during the UIT All-Hands Meeting held online on September 19. Ellett received a plaque and a symbolic oversized check denoting a $500 honorarium.
Shields up! Protect yourself online with these simple steps.

October, designated as Cybersecurity Awareness Month, is a good time to review the basics of cybersecurity — easy and common-sense ways to protect your data and devices from threat actors and cybercriminals.

Annual ITS-UIT golf tournament decided by a tiebreaker

Tied at 29 (7 under par), a UIT team edged out an ITS team by posting the best scores on the lowest handicap holes. “It's always a friendly but tightly contested competition. This year was certainly no exception,” said organizer Mark Curtz, a product manager for UIT University Support Services (USS).

IT governance

The Strategic Information Technology Committee met on September 12, the IT Architecture and New Technology Committee met on September 25, and the Teaching and Learning Portfolio met on September 19. The Enterprise Web Advisory Committee did not meet in September but will reconvene on October 5.