



2 announcements: Authentication services downtime 4/3/2018, New Active Directory domain controller certificates 4/11/2018

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Downtime for some authentication services 4/3/2018

As part of ongoing upgrades to ACI networking infrastructure in the Downtown Data Center, on **Tuesday, April 3, 2018 from 9:00 p.m. - 10:00 p.m.**, UIT's network team will migrate management ports for NetScaler SDX hardware. Downtime to NetScalers is expected to last approximately one minute, with a potential outage of up to 20 minutes for load-balanced authentication services. This will impact UMail, Skype for Business, Central Authentication Services (CAS)-Web, Campus Information Services (CIS), Active Directory, and Lightweight Directory Access Protocol (LDAP).

If you have questions, your local IT desktop support staff may be able to assist, or you may contact the UIT Help Desk at 801-581-4000 option 1 for more information

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.

New Active Directory domain controller certificates 4/11/2018

On **Wednesday, April 11, 2018, from 7:30 p.m. - 8:30 p.m.**, UIT's Identity and Access Management team will switch to new certificates on Active Directory domain controllers. Depending on their applications, system administrators whose applications connect to AD domain controllers via LDAP should import new Certificate Authority (CA) certificates prior to or immediately after this change to avoid service interruption.

To access the new certificates, [you may download them from Box](#) (authentication required).

System administrators are encouraged to confirm that their systems are operating correctly once the change is made on April 11.

For sys admins who wish to test that the new certs will work with their apps, the IAM team can point them to a test domain controller to test against. For help with setting up testing, or to ask other questions, please contact the UIT Help Desk at 801-581-4000 option 1 and open a ticket to be routed to the IAM team.

Note: *The IAM team wishes to remind sys admins that in most cases, it's best for applications to point to ldap.ad.utah.edu for LDAP connections rather than point directly to domain controllers.*



Node 4 story idea? Email us:
stratcomm@it.utah.edu



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