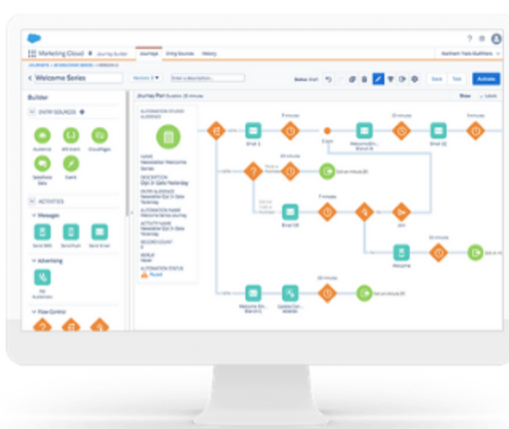


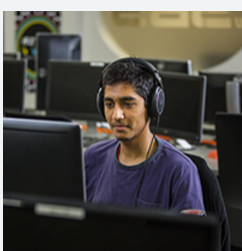


Node 4 Newsletter - January 2019
for the University of Utah campus

You are receiving this email because you are subscribed to UIT's public email list.



PMO NEWS: CRM PROJECT LEADS TO CUTTING-EDGE WORK



UIT news and information resources for faculty, staff, and students

UIT offers myriad ways to stay informed — emails, websites, self-service knowledge articles, unplanned downtime alerts, and more.



[UIT staff recognized for their excellent work](#)

UITL Spotlight: Mike Ekstrom, Network and Communications Infrastructure

Mike Ekstrom loves to help IT implementors and users succeed. Read about his path to leadership, RV adventures, and personal mission to have people seek treatment for sleep apnea.



Updates & Reminders

Upcoming ITIL training
There's still time to register for the [three-day course in February](#).

IT guides
[UIT's IT guides for students, faculty, staff, and IT workers](#)

Job openings
[Direct IT career candidates to our jobs page](#)



Meet Your Colleagues: Service Monitoring Group

Ensuring that our IT services perform optimally requires real-time health checks of approximately 20,000 devices, 123,000 unique ports, and hundreds of individual applications.

Semester start prep heads off potential IT problems

If UIT's semester start preparations team adopted a mantra, it might be the age-old saying "There's always room for improvement." This semester, the team's focus was on maturing two areas: monitoring and load testing.

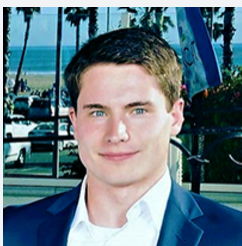


UIT org charts
[Summary of recent changes \(in Box\)](#)

[Meet UIT's Fresh Faces \(in Box\)](#)

[Main UIT org chart](#)

How are we doing?
[Take a survey and let us know](#)



sUdo Sessions: Shane Rayhill, Unified Communications

Service Coordinator Shane Rayhill's Information Systems major compliments his work with phones, computers, and software.

Video and photos: Craig Stapley retirement reception

Financial Analyst Craig Stapley says goodbye after 52 years of service to the University of Utah, 45 of which were with UIT.



IT Governance roundup

The Enterprise Web Advisory Council (EWAC) met on January 10, the Strategic Information Technology Committee (SITC) met on January 15, and the Teaching and Learning Portfolio (TLP) met on January 17. The Architecture and New Technology Committee (ANTC) next meets on February 25.

Node 4 story idea? Email us:
stratcomm@it.utah.edu

it.utah.edu

[Follow us on Twitter](#) | [Subscribe to NotifyIT](#) | [IT Services Status](#) | [UIT Service Portal](#)

Share this email:



[Manage](#) your preferences | [Opt out](#) using TrueRemove™
Got this as a forward? [Sign up](#) to receive our future emails.
View this email [online](#).

University of Utah - UIT 102 S 200 E Ste 110
Salt Lake City, UT | 84111 US

This email was sent to .
To continue receiving our emails, add us to your address book.