



UMail upgrade message going to faculty and staff

You are receiving this email because you are subscribed to UIT's public email list.

UIT will soon begin the process of upgrading personal faculty and staff UMail accounts to the Microsoft Exchange 2016 platform. Personal accounts will be upgraded in batches over the next several months.

Prior to each batch upgrade, employees included in the batch will receive an email with the subject "Notice of UMail Migration to Exchange 2016" from an "automation@noreply" utah.edu address. The notice will include information about the upgrade.

Notification email example:

automation@noreply.utah.edu 2:02 PM

Notice of UMail Migration to Exchange 2016
To: Your name

Dear University of Utah colleague:

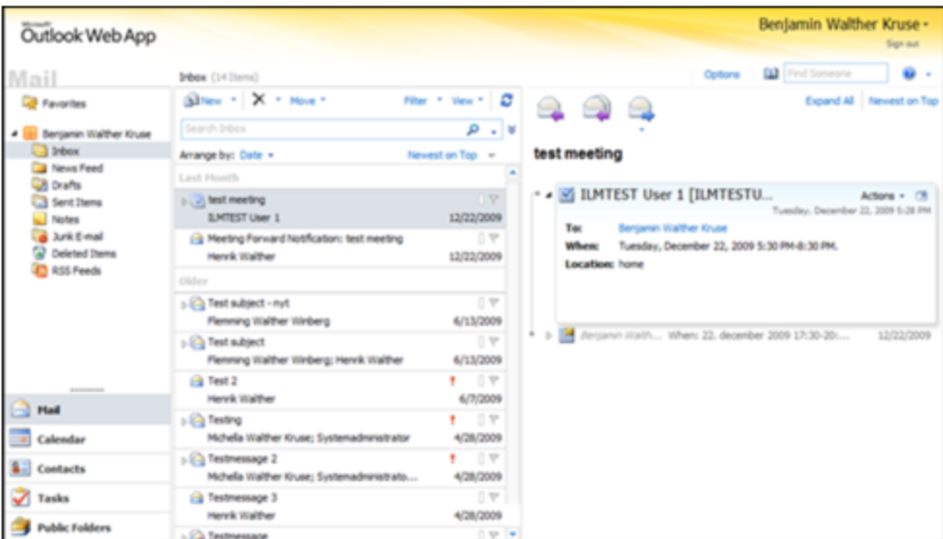
We're writing to let you know that the U is updating all faculty and staff University of Utah email accounts to the Microsoft Exchange 2016 platform. Email accounts will be upgraded in batches of one thousand users per block over the next several months. Your account will be upgraded soon, as early as 24 hours after receiving this email. You don't need to do anything in order for your account to be upgraded.

Notes:

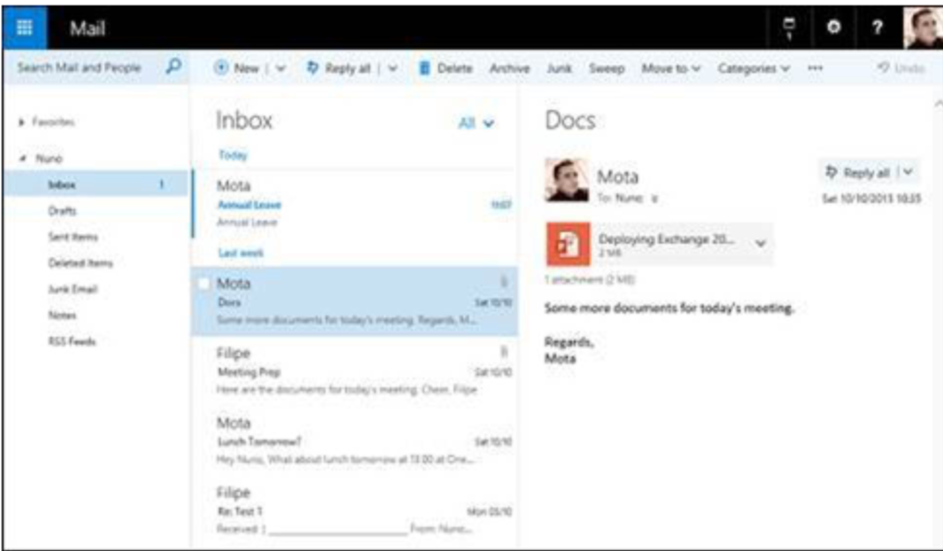
If you have a Skype/Polycom desktop phone, the Skype PIN will automatically be changed during the upgrade process. Once your upgrade to Exchange 2016 is complete, you will receive an email with your new temporary PIN.

If you use the web-based version of Outlook, you will notice a new interface and new features.

Current default Exchange 2010 web interface:



New default Exchange 2016 web interface:



If you have questions, your local IT support staff may be able to assist, or you may contact your respective central help desk: Main campus 801-581-4000, option 1; University of Utah Health 801-587-6000.

Note: Some employees have already received similar notices regarding their *resource* UMail accounts going through the upgrade process. Those employees will receive an additional notice when their personal accounts are upgraded.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective central help desk:

- Main campus 801-581-4000, option 1
- University of Utah Health 801-587-6000



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