



UConnect, eduroam change on 8/9: Users may see new certificate prompt

You're receiving this email because you're subscribed to UIT's public email list.

On **Friday, August 9, 2019 at 6:00 a.m.**, UIT will update the server certificate configuration for the UConnect and eduroam wireless networks. Depending on the authentication method used when personal devices were last configured, users may need to reconfigure their devices.

University-managed devices with pre-configured wireless settings and any devices configured through the onboard.utah.edu portal will not be impacted.

To avoid interruption on personal devices or devices without pre-configured wireless settings, simply visit onboard.utah.edu before 8/9 and follow the on-screen instructions.

After 8/9, users may be prompted to trust a new "radius.utah.edu" server certificate issued by "University of Utah Root CA."

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

--

Technical note: The RADIUS server certificate used for PEAP MSCHAPv2 authentication on the UConnect and eduroam wireless networks will be updated. The current server certificate, radius01.utah.edu, will be updated to radius.utah.edu. Root CA certificates will also transition from a third party to "University of Utah Root CA-I."

Testing has determined that PEAP clients configured to validate the current certificate will require a configuration change prior to 8/9. **If no action is taken, clients may see a prompt to update their certificates, or their wireless connections may fail.**

University staff members who manage wireless client configuration profiles for a large number of client devices may request that UIT test the new certificate configuration on their clients in advance. Submit a request via this [Service Request web form](#). In the Assignment Group field, select "UIT - NCI - Network Core Services."

Note: The RADIUS server certificate for EAP-TLS authentication on the UConnect and eduroam networks will remain the same. Configurations provisioned via the Microsoft PKI or onboard.utah.edu will not be impacted by the change.

Please forward this email to your IT staff as needed.



Node 4 story idea? Email us:
stratcomm@it.utah.edu



it.utah.edu

[NotifyIT](#) | [Follow us on Twitter](#) | [IT Services Status](#) | [IT Service Portal](#)

Share this email:



[Manage](#) your preferences | [Opt out](#) using TrueRemove™

Got this as a forward? [Sign up](#) to receive our future emails.

View this email [online](#).

University of Utah - UIT 102 S 200 E Ste 110
Salt Lake City, UT | 84111 US

This email was sent to .

To continue receiving our emails, add us to your address book.