



DDC network maintenance with downtime on 2/9

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UIT will conduct network maintenance at the Downtown Data Center (DDC) on **Sunday, February 9, 2020, from 12:30 a.m. – 4:30 a.m.** that will impact IT services that connect to the DDC, including Epic, Pulse, Citrix, Call Recording, PeopleSoft, Kronos, etc.

Cognizant service owners are being contacted. On 2/9, system administrators should validate that their systems are operational between 3:30 a.m. – 4:30 a.m. To report system issues, please open a "high" ticket for the Network team by calling 801-581-4000, option 1.

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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