



COVID-19 Remote Resources Guide now available

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THIS GETTING STARTED GUIDE IS DESIGNED TO HELP YOU CONNECT TO STUDENTS, CLASSMATES, AND COLLEAGUES REMOTELY.

PLEASE CONSULT WITH YOUR COLLEGE, DEPARTMENT, OR OFFICE IT STAFF FOR HELP WITH LOCALLY-MANAGED IT SERVICES AND DESKTOP SUPPORT.

To limit exposure and the spread of the COVID-19 outbreak, the University of Utah today announced plans to move classes online and asked that university leaders consider how telecommuting could be implemented within our organizations.

In response, UIT and its partners have developed a **resource guide** for university students, faculty, and staff with information about teaching, learning, and working remotely, including:

- Getting started — call forwarding, voicemail access, etc.
- Portals and applications — UMail, Campus Information Services (CIS), Canvas, Duo 2FA, etc.
- Communication tools — Skype for Business, Microsoft Teams, Zoom, etc. Please note that starting today, campus faculty, staff, and students may now have **temporary free access to Zoom Pro**. University of Utah Health staff and departments are not eligible for free Zoom Pro licenses
- Software and storage — Microsoft Office 365, Adobe Creative Cloud, UBox, etc
- Remote access — campus VPN, eduroam, remote desktop tools, etc.
- Additional resources — Help Desk info, IT guides, safe computing practices, system updates, etc.

Please see **the Remote Resources Guide website** for more information. We will continue to update the guide as necessary.

If your department, college, or org has questions about COVID-19-specific IT services, please use our special **online survey** to get in touch with us. For questions about Canvas, please contact **Teaching & Learning Technologies**.



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