



UIT increases bandwidth, IP ranges for university VPNs

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On Friday, March 13, 2020, **UIT performed network maintenance** to increase the bandwidth and number of IP addresses available to the university's virtual private networks (VPNs) through the Cisco AnyConnect and Palo Alto Global Protect clients. The change is intended to accommodate a potential increase in the number of U employees and students working and attending school remotely.

[VPN installation and instructions](#)

Current Cisco AnyConnect users should continue using that client. If this is your first time connecting to a campus VPN, please use the Palo Alto client (<http://vpn.utah.edu>).

Please note the following IP ranges and capacities:

- Campus (AnyConnect): <http://vpnaccess.utah.edu>
 - IP range: 10.128.48.0/20
 - Capacity: 2,500 concurrent users
- Clinical (AnyConnect): <http://vpn-hsc.med.utah.edu>
 - IP range: 10.106.32.0/19
 - Capacity: 5,000 concurrent users
- Palo Alto Global Protect: <http://vpn.utah.edu>
 - Campus IP range: 10.0.64.0/18
 - Clinical IP range: 10.0.128.0/18
 - Additional IP ranges can be allocated as needed
 - Capacity: 30,000 concurrent users
 - Note for Duo 2FA users (employees): After logging in, Palo Alto will automatically push an approval to your Duo-registered device; however, you will not see the normal login screen. Please **do not** log in multiple times prior to checking your device.

Note: The VPN software is a licensed resource. It is not necessary to connect through a VPN to access most of the university's online resources. For instance, you do **not** need to connect via VPN to use such services as UMail, UBox, CIS, Kronos, and Pulse. Please connect to the university-utilizing VPN for services that are not available off-campus through the public internet.

For more information on using the university VPN service, including instructions for installing Cisco AnyConnect and Palo Alto Global Protect, please [access this UIT Knowledge Base article](#).

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).



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