Last week, we began releasing the first set of university-wide announcements about the University of Utah's upcoming security upgrades for UMail and university-licensed Microsoft applications.

Because the security upgrades will affect faculty, staff, students, and affiliates in various ways as soon as mid-July 2020, and may necessitate UMail and/or Microsoft app configuration changes for many users, we’re holding a set of webinars for IT staff from main campus and University of Utah Health.

We hope that you’re able to participate in a webinar, to ask questions and collaborate together in supporting your users and the U community in general. Please share the webinar information with your IT colleagues so that we’re all as prepared as possible to help our users through these security changes.

UMail/Microsoft security upgrade webinar dates:

- **Tuesday, June 30, 2020**, 11:00 a.m. – 11:30 a.m.
- **Tuesday, July 7, 2020**, 11:00 a.m. – 11:30 a.m.
- **Tuesday, July 14, 2020**, 11:00 a.m. – 11:30 a.m

Meeting information for all sessions:

**Join Microsoft Teams Meeting**
+1 385-500-4891 United States, Salt Lake City (Toll)
Conference ID: 919 274 96#

Local numbers | Reset PIN | Learn more about Teams | Meeting options
Join with a video conferencing device
741133279@gt.plm.vc VTC Conference ID: 1164669455
Alternate VTC dialing instructions
Please direct questions about the webinars or the security upgrade project to SecureUMail@utah.edu.

Upgrade timeline:

- **Mid-July 2020:** Modern authentication will be turned on for all users, including faculty, staff, students, affiliates, and U of U Health personnel. This may necessitate reconfiguring UMail and/or Microsoft app settings for mobile devices or computers. Users with access to sensitive or restricted data, including students with such access, will be required to begin using Duo 2FA for UMail and Microsoft apps.
- **Mid-September 2020:** All faculty and staff will be required to begin using Duo 2FA for UMail and Microsoft apps. Students who do not access sensitive or restricted data will not be required to use Duo 2FA.

Please watch for ongoing updates and instructions about the UMail and Microsoft apps security upgrade, and encourage your users to do so, too:

- At the U newsletter and website
- Pulse, the University of Utah Health intranet
- Researcher’s Corner, VP for Research newsletter and website
- ASUU Campus Connect newsletter and website
- UIT news email service — sign up, unsubscribe any time
- UIT Node 4 newsletter and website
- Other communication channels TBD

Users should be directed to contact their local IT support staff for help, or they may contact their respective central IT help desk: Main campus UIT Help Desk (801-581-4000, option 1); U of U Health ITS Service Desk (801-587-6000).

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