



Planned maintenance with downtime: PeopleSoft Campus Solutions (HE) on 7/11; Kronos and Kronos Acuity+ on 7/10-11

You are receiving this email because you are subscribed to UIT's public email list.

We have two announcements regarding upcoming maintenance with downtime.

1. PeopleSoft maintenance on July 11

Due to a planned upgrade to PeopleSoft production servers, the PeopleSoft Campus Solutions (HE) system and related web applications will be unavailable on **Saturday, July 11, 2020 from 6:00 a.m. – 5:00 p.m.** This infrastructure maintenance is necessary to keep University of Utah systems current and running efficiently.

The following systems **will not be available**:

- Campus Solutions (HE)
- Degree Audit Report Systems (DARS)
- Related web applications:
 - Change of major
 - Direct deposit
 - Enrollment confirmation
 - Scholarship administration
 - Scholarship acceptance

Note: Splash pages for unavailable systems will be posted during the outage.

The following systems **will be available**:

- Campus Information Services (CIS)
- PeopleSoft Financials (FS) and related web applications
- PeopleSoft Human Capital Management (HR) and related web applications
- PeopleSoft constituent relationship management (CRM) system
- Kronos
- Canvas
- utah.edu
- UMail
- Password change tool
- Forgot your password?

2. Kronos and Kronos Acuity+ maintenance on July 10-11

Kronos and Kronos Acuity+ will undergo planned maintenance on **Friday-Saturday, July 10-11, 2020, from 10:00 p.m. – 4:00 a.m.**, causing brief network interruptions during the maintenance period. Time clocks will still record punches, which will be transmitted to Kronos once network connections are reestablished.

U hospitals and clinics that depend on either system for patient care should prepare downtime procedures for the duration of the maintenance period.

If you have questions about either maintenance event, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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