Planned PeopleSoft maintenance with downtime on 9/12

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Due to a planned upgrade to PeopleSoft production servers, PeopleSoft Human Capital Management (HR) system, PeopleSoft Customer Relationship Management (CRM) system, and related web applications will be unavailable on Saturday, September 12, 2020 from 6:00 a.m. – 5:00 p.m. This infrastructure maintenance is necessary to keep University of Utah systems current and running efficiently. Cognizant service owners have been contacted.

The following systems will not be available:

- PeopleSoft HR
- PeopleSoft CRM
- Related employee, student, faculty, and finance web applications, including:
  - UBenefits
  - Class Schedule
  - Management Reports
- Credit card applications, including:
  - UMarket
  - UGive
  - Student Software Catalog

Note: Splash pages for unavailable systems will be posted during the outage.

The following systems will be available:

- Campus Information Services (CIS)
- PeopleSoft Financials (FS)
- PeopleSoft Campus Solutions (HE)
- Kronos
- Canvas
- utah.edu
- UMail

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Please visit the University IT Services Status page for information during this and future maintenance events.