UIT Strategic Themes & Initiatives FY2014

UIT Cost & Funding Model
Kuali Student Implementations
Service Management Platform
Process Analysis & Design
Identity & Vulnerability Management

UIT Governance
1. Support committees
2. Implement strategic decisions
3. Metrics
4. StratComm

Cost, Funding Model
1. Identify services, costs
2. Create funding model
3. Create funding implementation plan

Strategic Investments in Teaching & Learning Technologies
1. Media infrastructure migration
2. Strategic plan

Strategic Planning & Funding Model for Research Computing
1. Strategic planning
2. Funding model

Service Design, Transition, Operation
1. Service Catalog, Requests, KB
2. Service Mgt Platform
3. Configuration Mgt Database

Modernize Services
1. Kuali Student Academic Planning, Registration
2. Business Intelligence
3. Business Process Engineering
4. Application Architecture
5. UI/UX overhaul
6. QA Testing
7. Reference Object
8. Workflow automation tool
9. Kuali Rice
10. Kuali Student Development
11. Voice RFI

Position Network for Future
1. Backbone Upgrade
2. Campus Wireless Assessment

Balance IT Security, Privacy & Access
1. Hire CISO
2. PCI compliance
3. Identity & Vulnerability Management

Talent Development
1. Compensation strategy
2. Recruit, retain
3. Team engagement
4. Personal devt.
5. Student mentoring

UIT METRICS
1. Net Promoter Score
2. T1 Downtime
3. Employee Engagement
4. Cost per graduate
5. Aggregate Utilization

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You want better communication. We want to give it to you. That’s why UIT’s Strategic Planning & Communication department is excited to announce several efforts aimed at keeping you informed of what’s going on throughout University Information Technology.

Node 4 newsletter

This month’s launch of the UIT newsletter, Node 4, signals a new emphasis on communication and camaraderie. The monthly publication will have updates on major IT initiatives, first looks at software and platform trials, news regarding each service unit in UIT, updates from the various governance portfolios, and stories about the people who make up this organization.

Here’s the important part: This is your newsletter. If you have suggestions for topics, we want to hear them. If you have an idea for a monthly feature, we want to hear it. If you have a question for the leadership team that might be of interest to everyone, let us get you the answer. And help us recognize the great work being done in UIT by nominating a coworker for our Kudos & Congrats section. See the newsletter at cio.utah.edu/node4, and send your ideas and nominations to scott.sherman@utah.edu.

Director podcasts

Starting in the next couple of weeks, UIT leadership will record 10- to 15-minute audio updates covering recent happenings in their service unit, what’s coming up, and whether there are any items of interest to the rest of UIT. They may also ask for input from UIT staff about any upcoming initiatives, changes or deliberations. Expect to find these podcasts along with the newsletter at cio.utah.edu/node4.

Where to get more information

Governance • cio.utah.edu, find portfolio membership, agendas and meeting summaries on the left
UIT newsletter/podcasts • cio.utah.edu/node4
Organizational charts • it.utah.edu/leadership/orgcharts
Other UIT information • it.utah.edu (new website coming soon)
Other questions or concerns • Contact Cassandra Van Buren at cvb@utah.edu

UIT’s Core Values

Transparent • Collaborative • Responsive • Accountable • Reliable